

Macomb County Department of Roads Traffic Operations Center

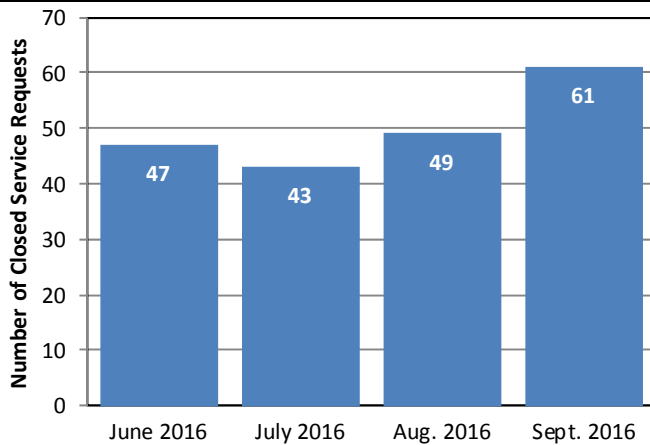


September 2016 Performance Measures Executive Summary

Traffic Operations Center (TOC) Highlight

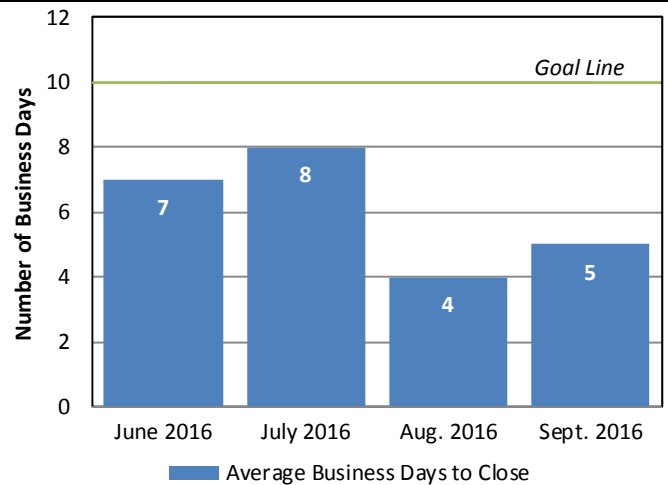
This month, TOC engineers worked with engineers from GM on a connected vehicle project. GM has expressed interest in using the MCDR-maintained signal on their campus grounds for testing purposes. GM and the TOC have established a good working relationship to tackle this endeavor. In addition, TOC engineers continued work with MCDR inspectors and contractors on a series of traffic switches in Sterling Heights.

Service Request Activity



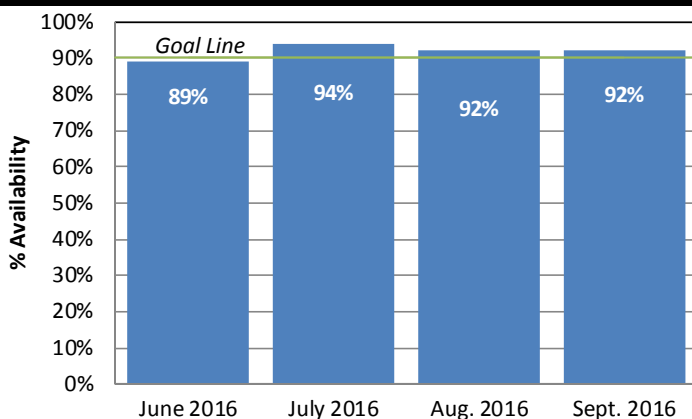
The total number of service requests that the TOC Engineers Closed in the month of August 2016.

Service Request Duration To Close



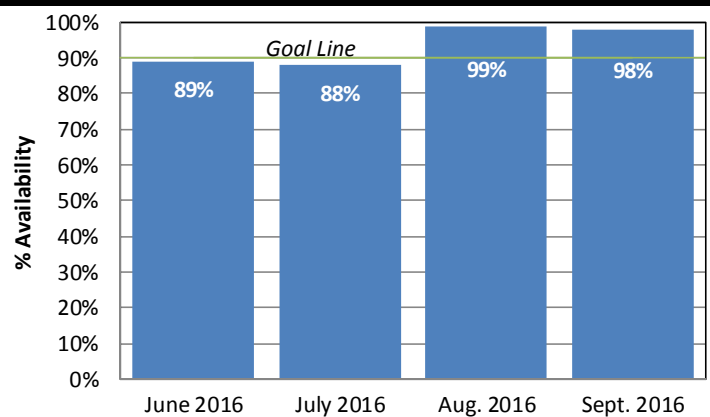
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.