

Macomb County Department of Roads Traffic Operations Center

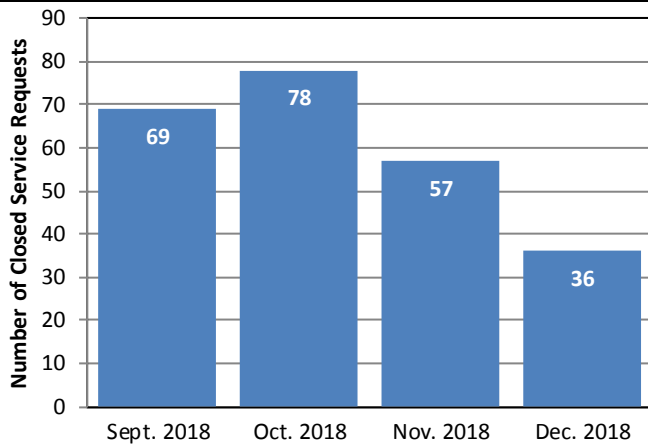


December 2018 Performance Measures Executive Summary

Traffic Operations Center Highlight

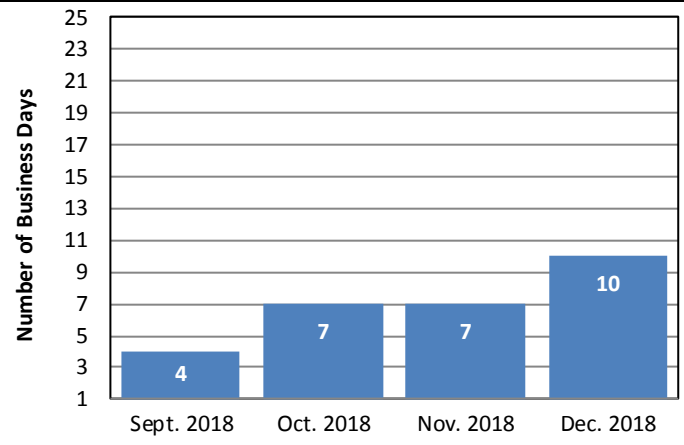
In the month of December the Macomb County Department of Roads (MCDR) Traffic Operations Center (TOC) hosted the training course for RSU'S (Road Side Unit) and Connected Vehicles. The training is necessary into the county's push for connected vehicles, which have the potential to transform the way county residents travel with the creation of a safe, wireless communications network system. This new system will be the onset for a multitude of new applications that will make our roads safer, less congested, and more ecofriendly. The potential benefits of connected vehicle applications here in Macomb County are immense.

Service Request Activity



The total number of service requests that the TOC Engineers closed in the previous quarter.

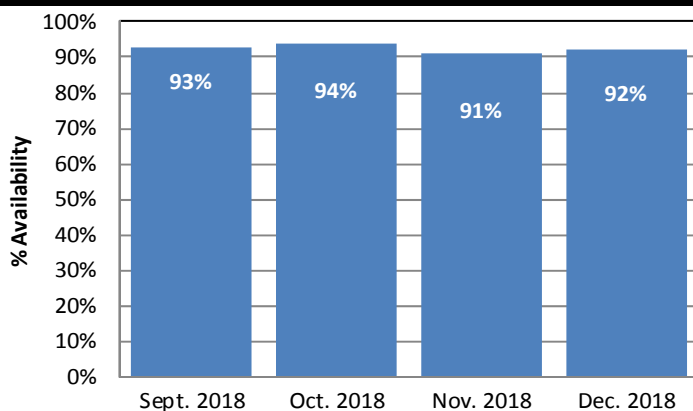
Service Request Duration to Close



■ Average Business Days to Close

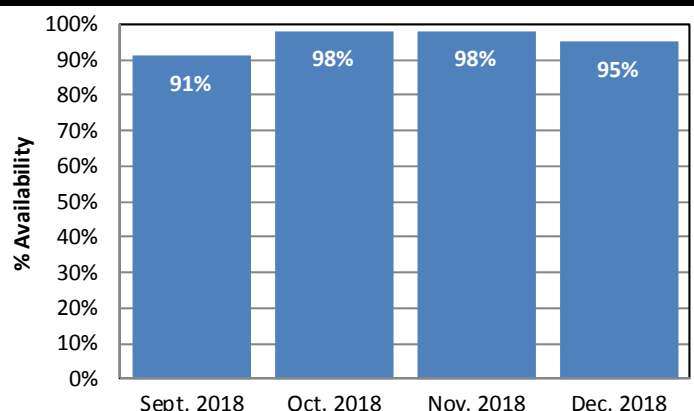
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.