

# Macomb County Department of Roads Traffic Operations Center

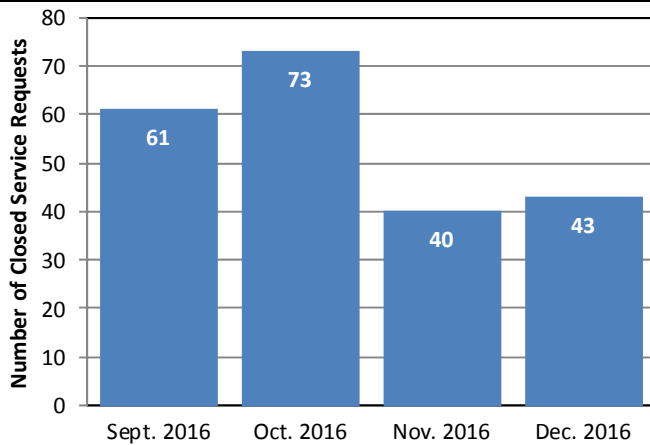


## December 2016 Performance Measures Executive Summary

### Traffic Operations Center Highlight

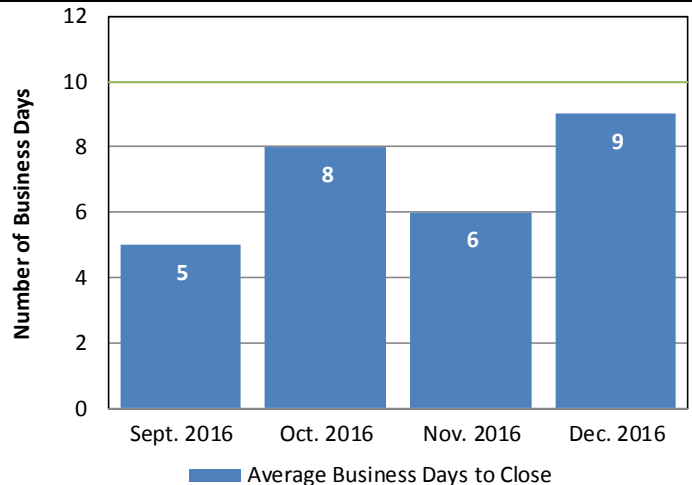
The month of December moved quickly for the Macomb County Department of Roads (MCDR) Traffic Operations Center (TOC). TOC engineers continued to develop the relationship with engineers from General Motors (GM) on various connected vehicle initiatives taking place in the county. Additionally, the TOC began an outreach campaign to local jurisdictions for the purpose of adding another level of coordination to road construction throughout Macomb County.

#### Service Request Activity



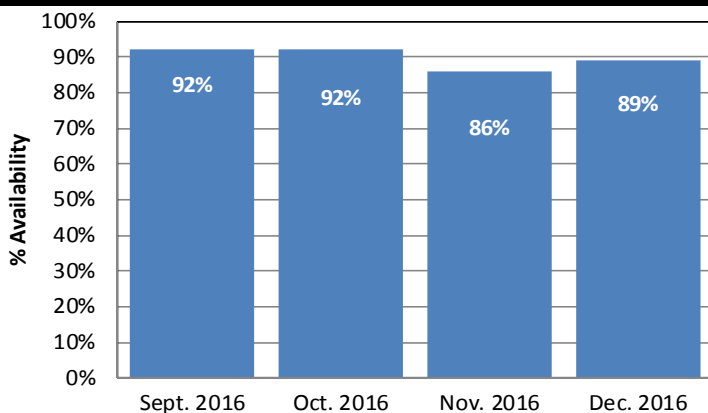
The total number of service requests that the TOC Engineers Closed in the previous quarter.

#### Service Request Duration To Close



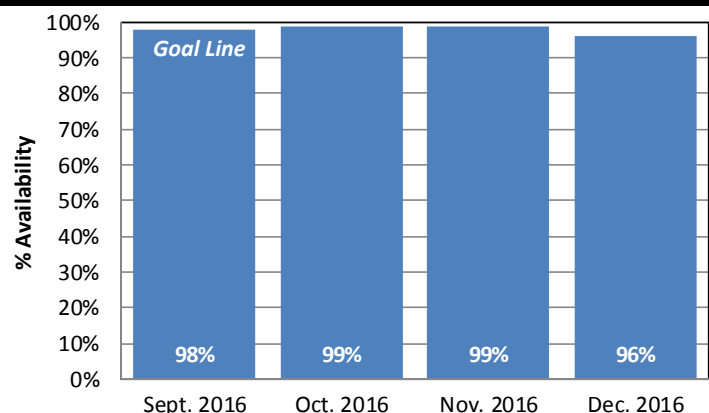
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

#### Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

#### Network Availability



Percentage of intersections which have operational communications to the TOC.