

Macomb County Department of Roads Traffic Operations Center

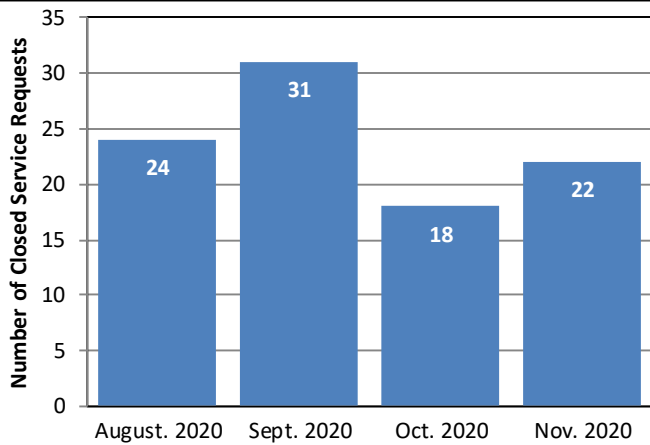


November 2020 Performance Measures Executive Summary

Traffic Operations Center Highlight

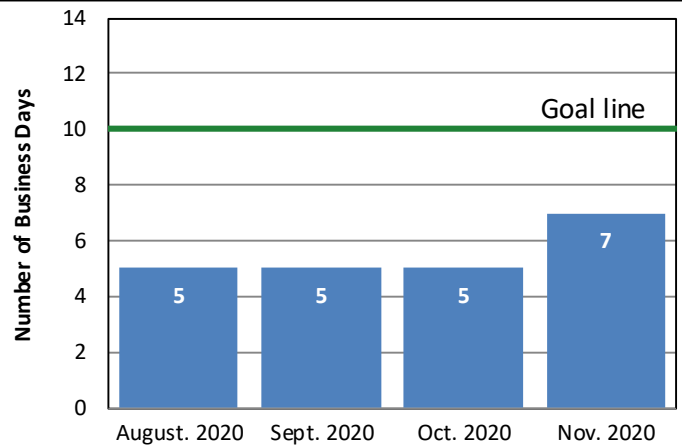
In November, MCDR managed a project to improve mobility and safety at 23 Mile Road and Shelby Parkway. Capacity issues were identified for the Eastbound left-turn movement. The lack of capacity hindered mobility for the entire intersection and often resulted in overflow traffic blocking the Eastbound through lanes. A dual left-turn lane was installed, and the intersection is now functioning significantly better.

Service Request Activity



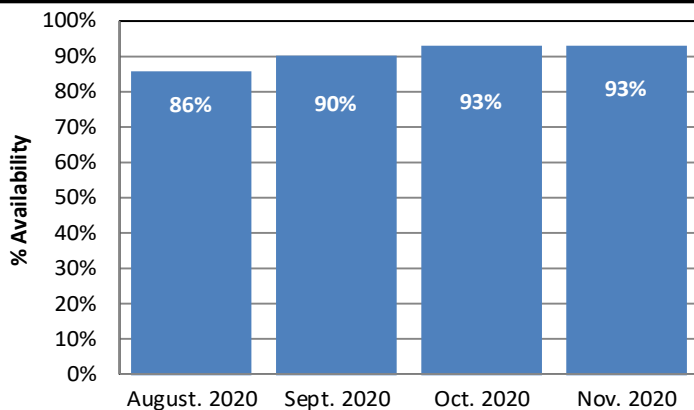
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Service Request Duration To Close



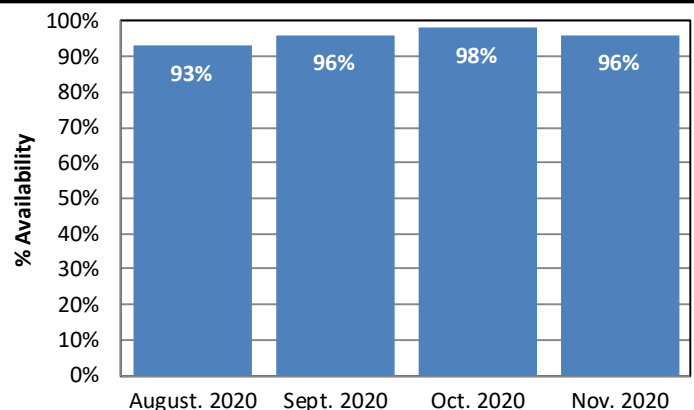
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Average daily percentage of traffic cameras which have over 66 percent of operational communications to the TOC in the month of November 2020.

Network Availability



Percentage of intersections which have over 66 percent of operational communications to the TOC in the month of November 2020.