

Macomb County Department of Roads Traffic Operations Center

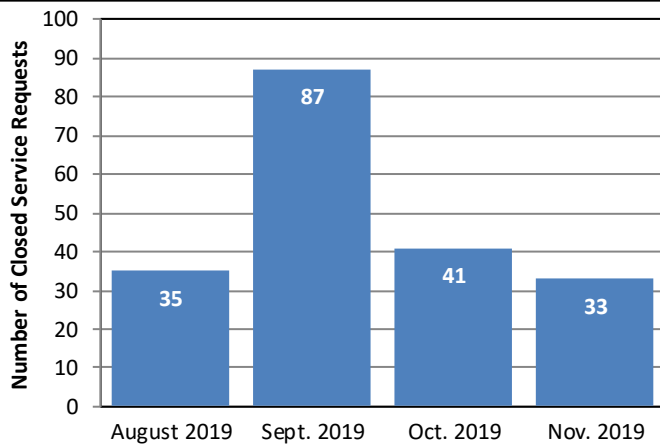


November 2019 Performance Measures Executive Summary

Traffic Operations Center Highlight

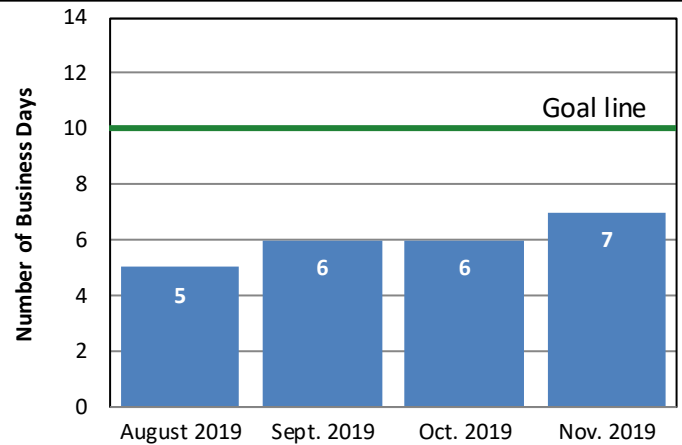
On November 5th and 8th, the Macomb County Department of Roads Traffic Operations Center provided tours for the First Lego Robotics league. The League gives young students and their coaches the opportunity to work together and create solutions to solve a common problem. MCDR gave tours to 3 teams with participants between 8-12 years old. The tours highlighted the exciting work that is done at the TOC. Each team then presented an idea to the County for traffic infrastructure improvements.

Service Request Activity



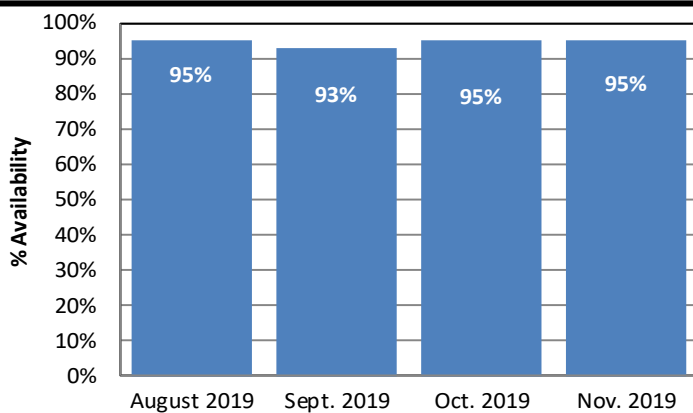
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Service Request Duration To Close



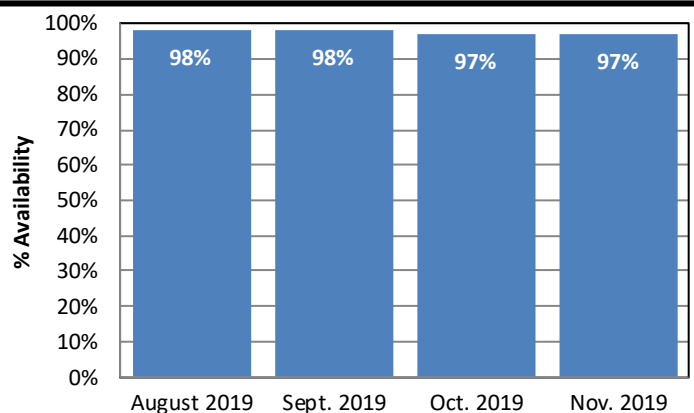
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Average daily percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.