

Macomb County Department of Roads Traffic Operations Center

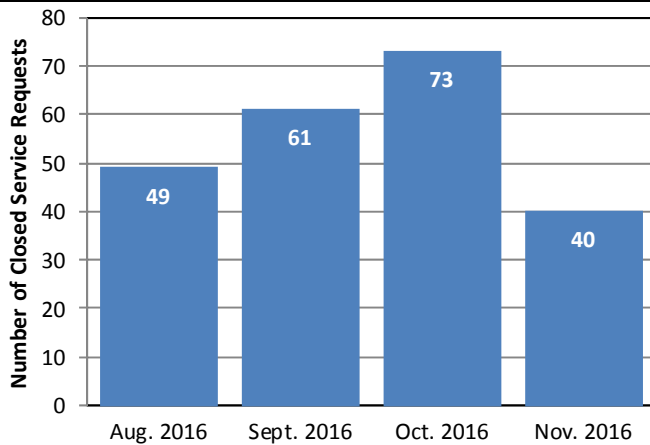


November 2016 Performance Measures Executive Summary

Traffic Operations Center (TOC) Highlight

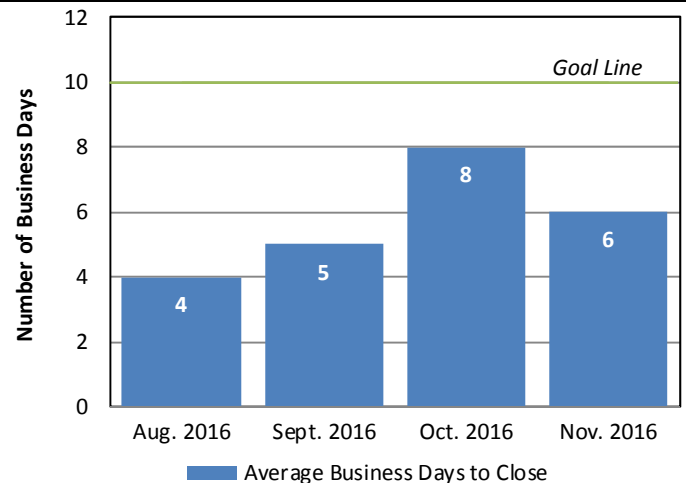
The month of November flew by for the Macomb County Department of Roads (MCDR) Traffic Operations Center (TOC). Continuing in partnership with Michigan Department of Transportation (MDOT), TOC engineers continued the Corridor of Significance Analysis (COSA) Project along Van Dyke (M-53). The project involves collecting travel time data in connection with updates to timing permits for signals along Van Dyke from MDOT engineers. The TOC has developed a good working relationship with MDOT, and the two agencies are able to collaborate to make the signals on the M-route perform better.

Service Request Activity



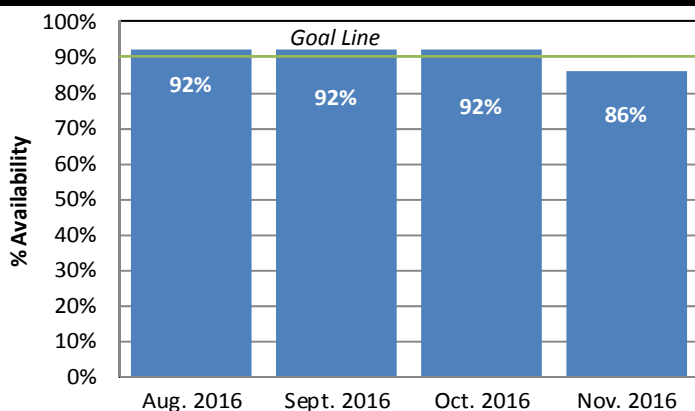
The total number of service requests that the TOC Engineers Closed in the month of November 2016.

Service Request Duration To Close



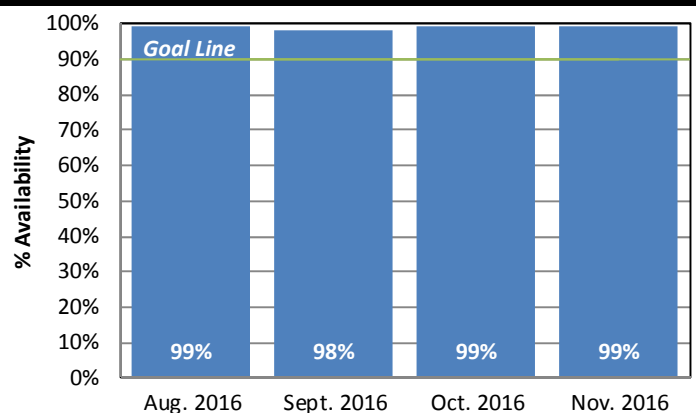
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.