

Macomb County Department of Roads Traffic Operations Center

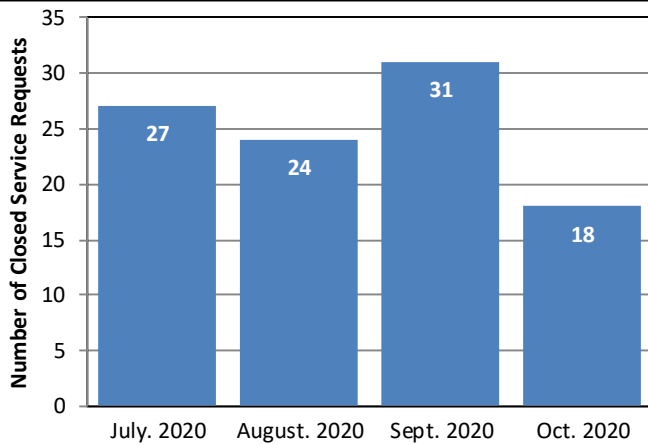


October 2020 Performance Measures Executive Summary

Traffic Operations Center Highlight

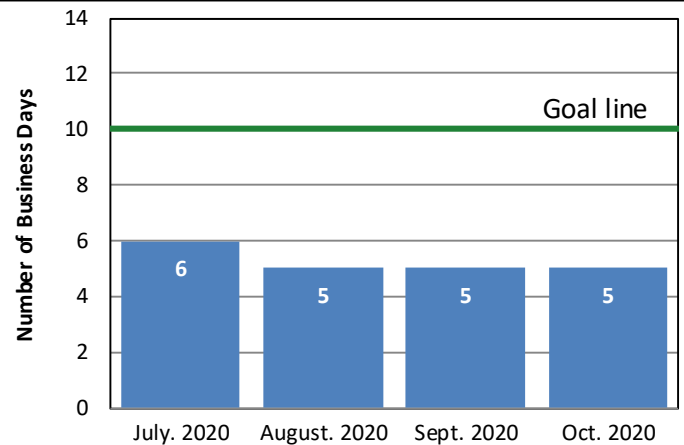
During the month of September, TOC IT/ITS technicians completed a Line of Sight (LOS) survey for Macomb County. A LOS survey is a method for reviewing the quality of connection between two radio locations. A clear radio pathway is required for strong communication signals. This survey provides information for improving TOC network communications. The TOC used a new method for performing the study. Generally, LOS surveys use bucket trucks to get to the height of the radio.

Service Request Activity



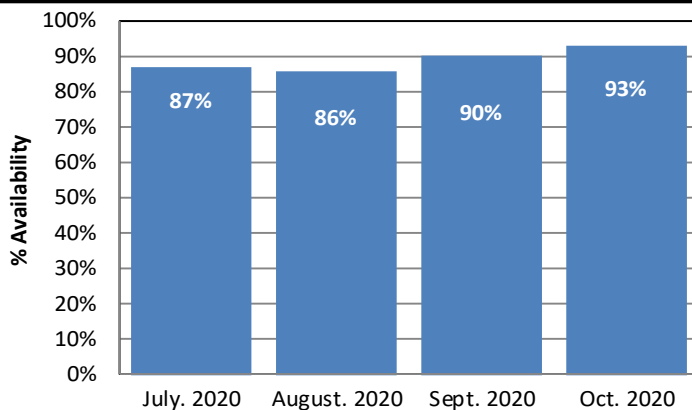
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Service Request Duration To Close



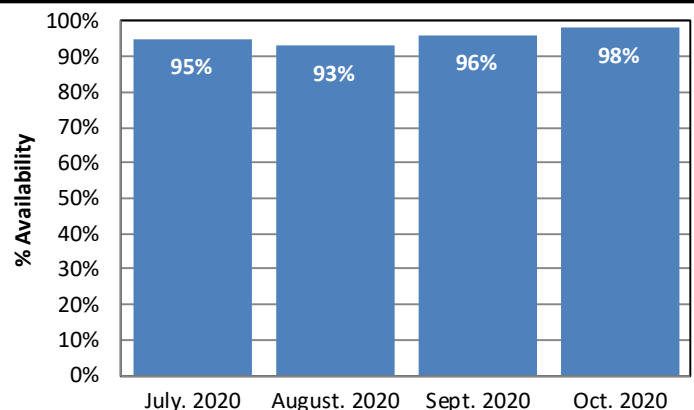
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Average daily percentage of traffic cameras which have over 66 percent of operational communications to the TOC in the month of October 2020.

Network Availability



Percentage of intersections which have over 66 percent of operational communications to the TOC in the month of October 2020.