

Macomb County Department of Roads Traffic Operations Center

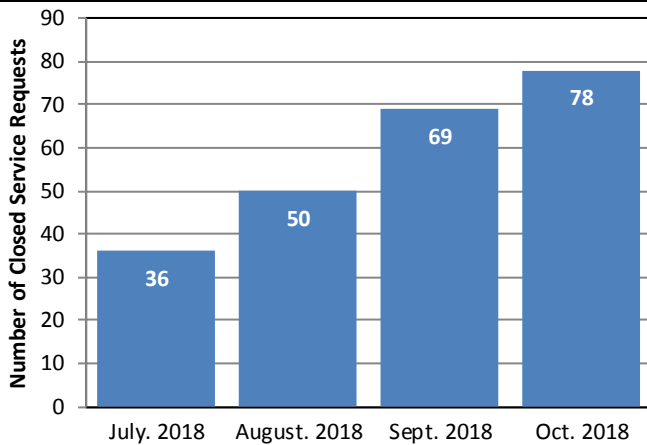


October 2018 Performance Measures Executive Summary

Traffic Operations Center Highlight

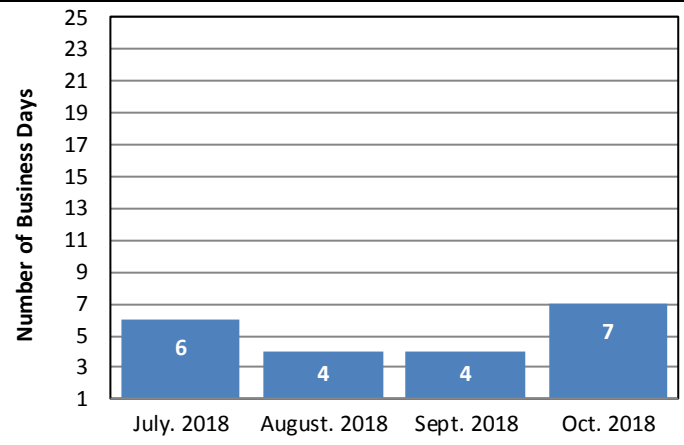
During the month of October, the Macomb County Department of Roads (MCDR) Traffic Operations Center (TOC) participated in an Emergency Management exercise. The Macomb County Emergency Management team lead an exercise that brought a large group of Macomb County stakeholders together to prepare and practice for emergency situations. This collaboration will go a long way to help in the event of an emergency.

Service Request Activity



The total number of service requests that the TOC Engineers Closed in the previous quarter.

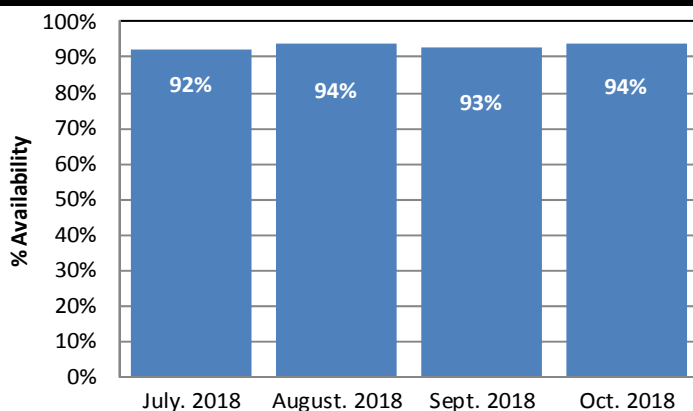
Service Request Duration To Close



■ Average Business Days to Close

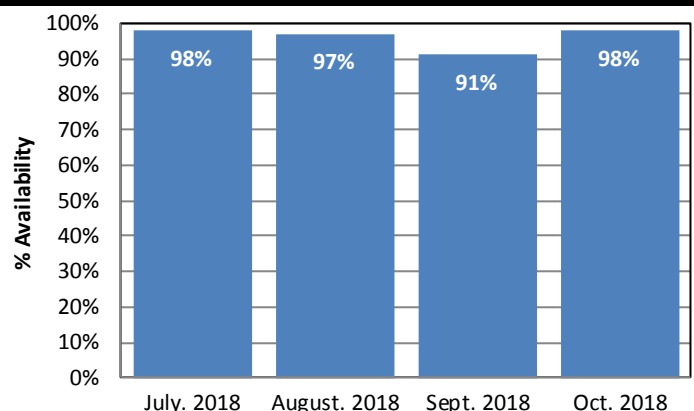
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.