

Macomb County Department of Roads Traffic Operations Center

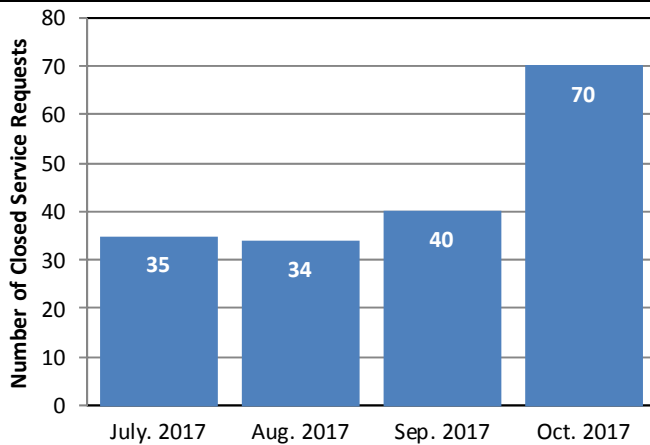


October 2017 Performance Measures Executive Summary

Traffic Operations Center Highlight

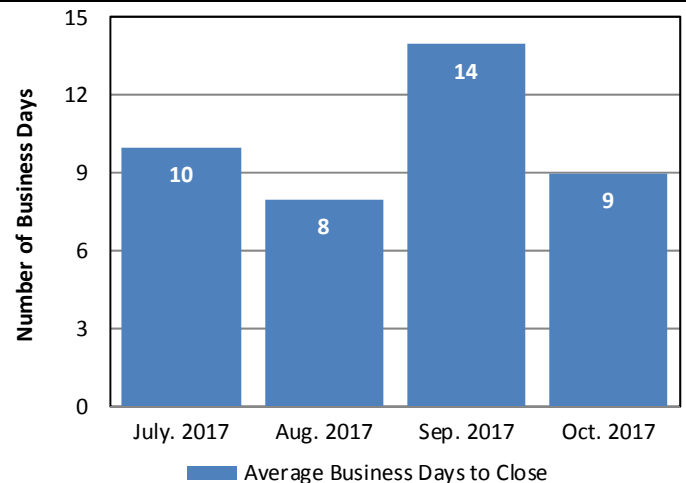
The Macomb County Department of Roads (MCDR) Traffic Operations Center (TOC) was honored by a request to showcase Macomb County's operational capabilities on the international stage through three separate presentations at the Intelligent Transportation Society's (ITS) World Congress Conference. Amongst many of the operational improvements throughout the county in the month of October, a study was put forth to improve mobility along the Little Mack Avenue corridor, which realized an approximate 2 minute reduction in the time needed to travel southbound during the peak afternoon travel times.

Service Request Activity



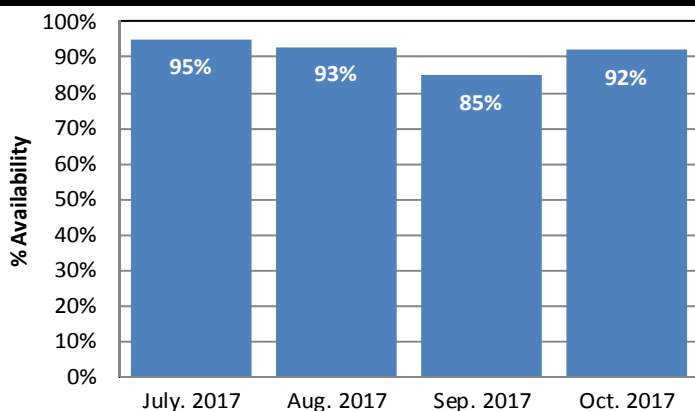
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Service Request Duration To Close



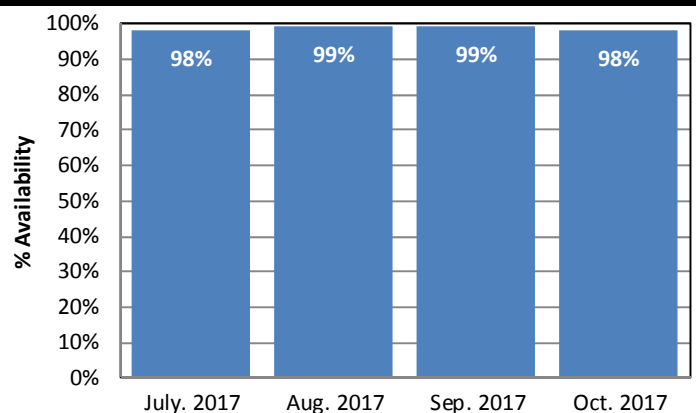
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.