

Macomb County Department of Roads Traffic Operations Center

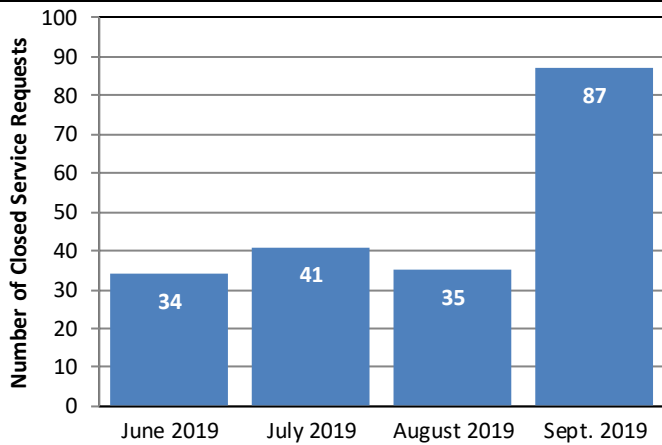


September 2019 Performance Measures Executive Summary

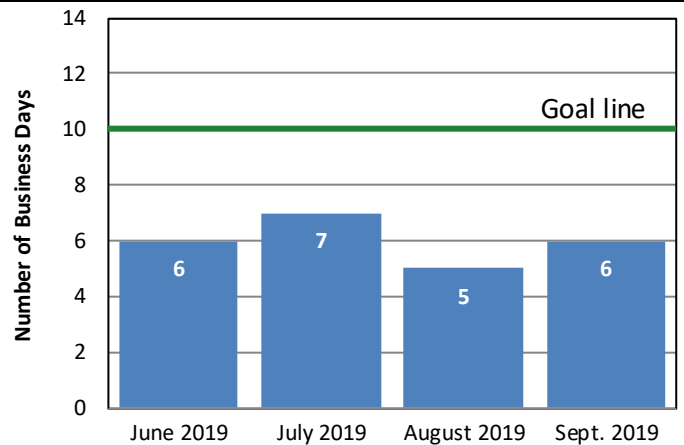
Traffic Operations Center Highlight

On September 25th and 26th, the Macomb County Department of Roads (MCDR), was represented by the Director of Traffic and Operations, Dr. John Abraham, at the 2019 ITS Michigan Annual Meeting. Dr. Abraham participated as a panel expert discussing Macomb County's current and future deployments of Transportation Systems Management and Operations (TSMO) technologies. Macomb County's TSMO endeavors have continued the path towards being a Smart Connected Community, incubating projects such as Innovate Mound and a current deployment of connected vehicle communications.

Service Request Activity



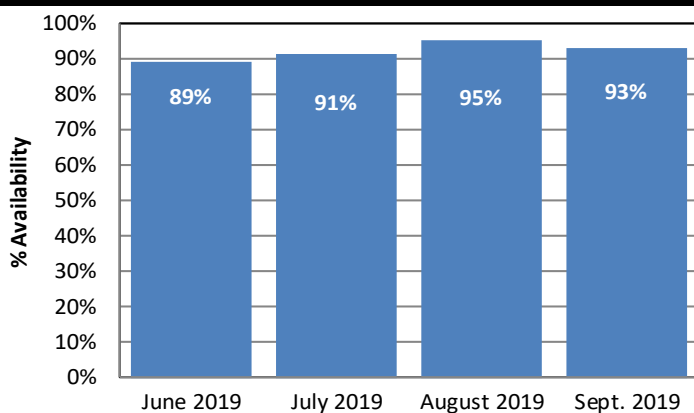
Service Request Duration To Close



The total number of service requests that the TOC Engineers Closed in the previous quarter.

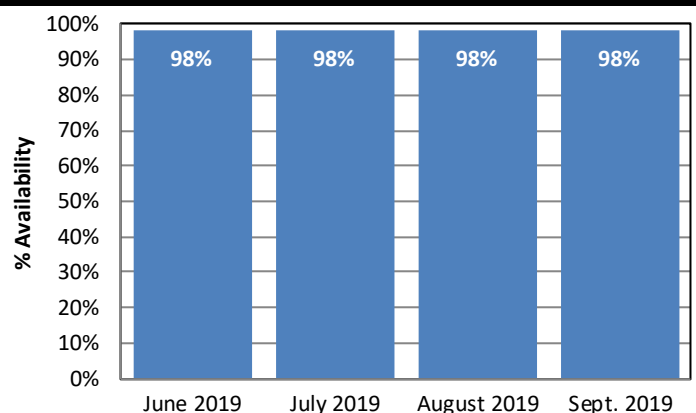
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Average daily percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.