

# Macomb County Department of Roads Traffic Operations Center

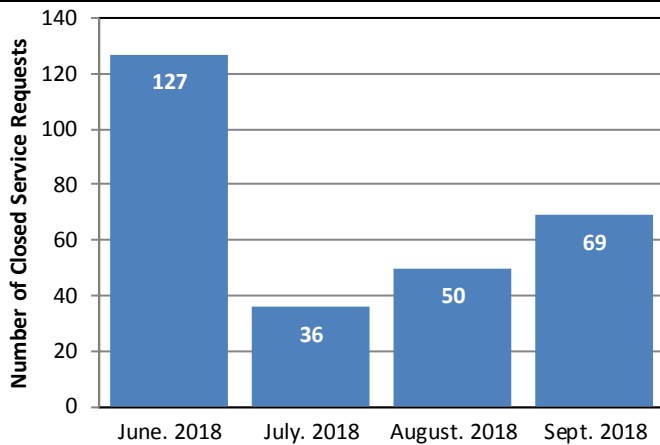


## September 2018 Performance Measures Executive Summary

### Traffic Operations Center Highlight

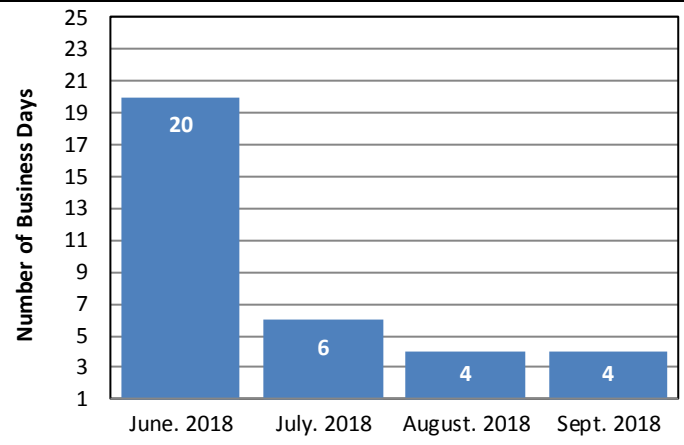
During the month of September, the Macomb County Department of Roads (MCDR) Traffic Operations Center (TOC) participated in international outreach. The TOC conducted a tour for delegates of the Republic of San Marino. The representatives of this European Country were shown various technologies that enhance mobility and keep Macomb County on the forefront of Transportation Operations.

#### Service Request Activity



The total number of service requests that the TOC Engineers Closed in the previous quarter.

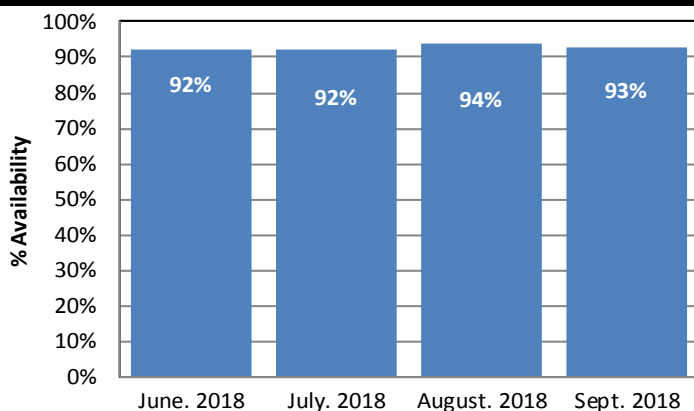
#### Service Request Duration To Close



■ Average Business Days to Close

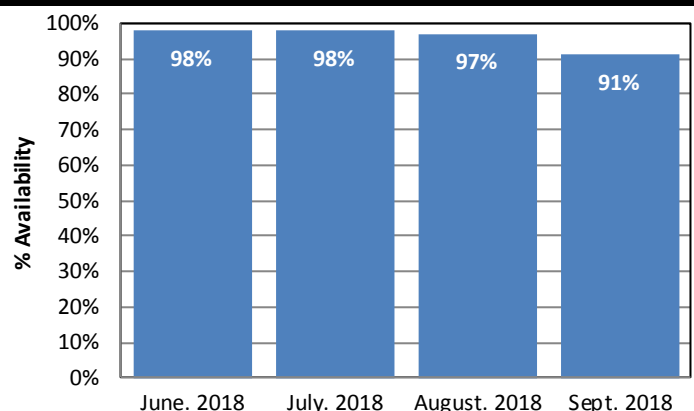
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

#### Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

#### Network Availability



Percentage of intersections which have operational communications to the TOC.