

# Macomb County Department of Roads Traffic Operations Center

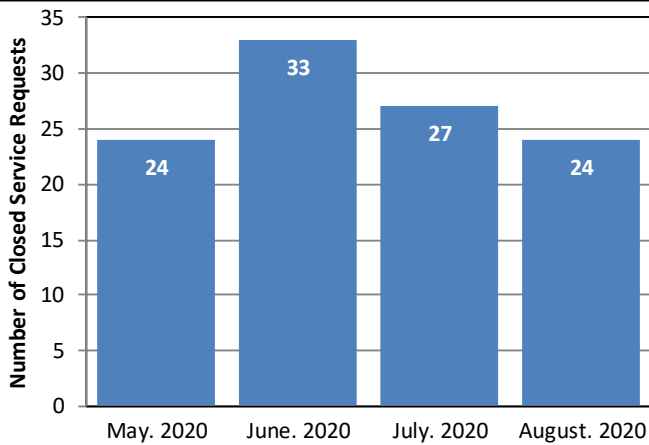


## August 2020 Performance Measures Executive Summary

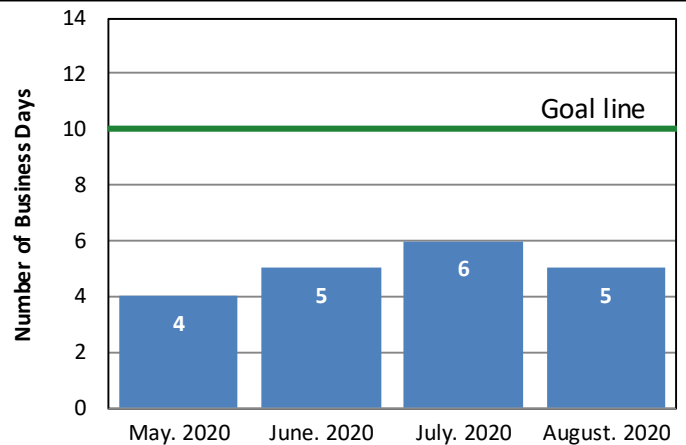
### Traffic Operations Center Highlight

On August 31st, the Detroit Fireworks were moved from Detroit to Lake St. Clair Metropark in Harrison Township. The TOC worked alongside Macomb County Sheriff Dispatch to monitor the fireworks. The TOC used cameras to track and record traffic disruptions. Even though the event was closed to the public, the TOC reviewed surrounding roadways for a potential influx of traffic.

#### Service Request Activity



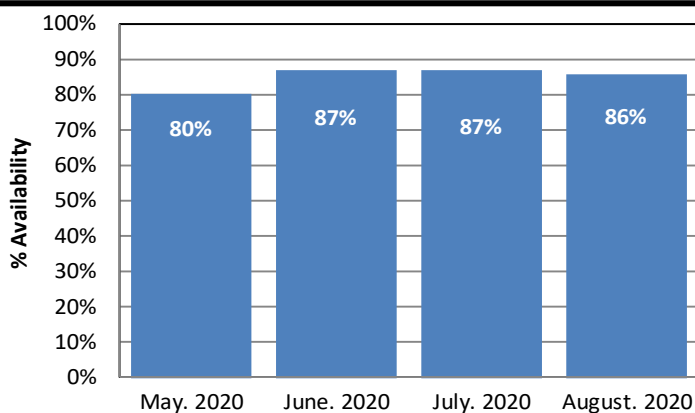
#### Service Request Duration To Close



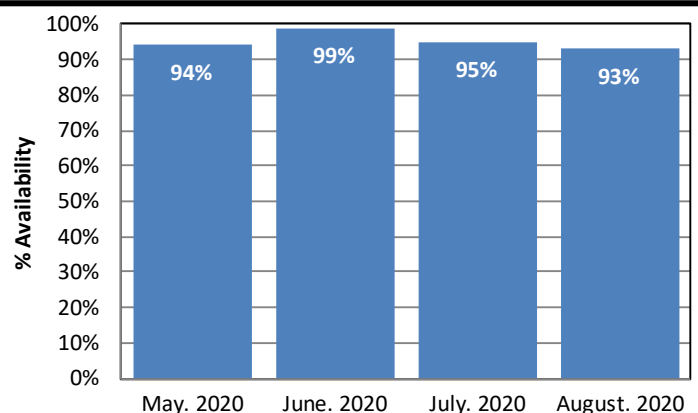
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

#### Camera Availability



#### Network Availability



Average daily percentage of traffic cameras which have over 66 percent of operational communications to the TOC in the month of August 2020.

Percentage of intersections which have over 66 percent of operational communications to the TOC in the month of August 2020.