

Macomb County Department of Roads Traffic Operations Center



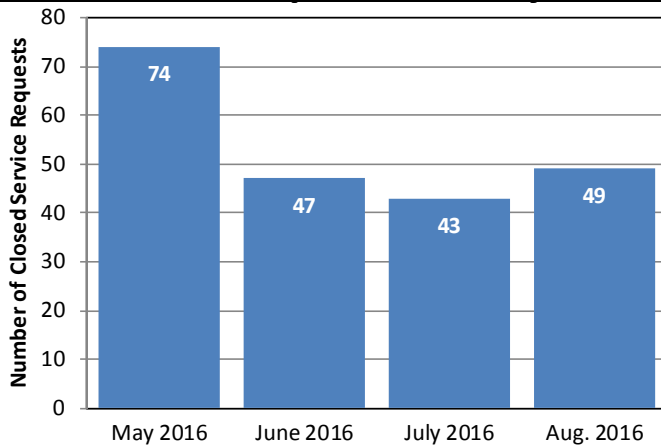
August 2016 Performance Measures Executive Summary

Traffic Operations Center (TOC) Highlight

During the month of August, the TOC assisted with multiple construction projects, including the Sterling Heights Dodge Park widening project. Equipment installations and traffic signal controller adjustments were managed by TOC staff to facilitate traffic flow as the project reaches the later stages of work.

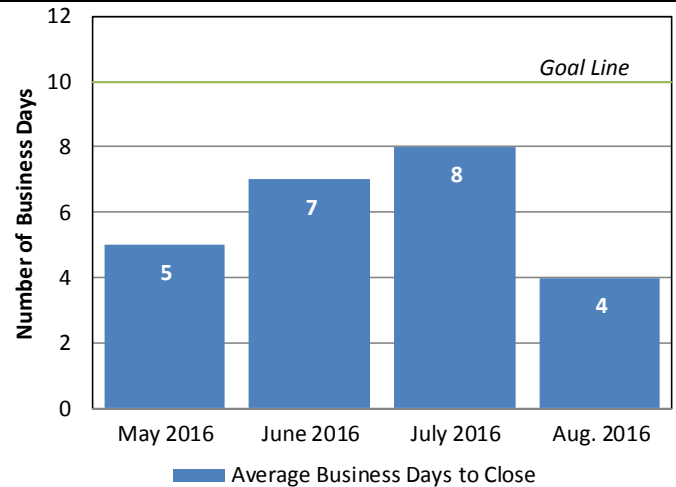
Engineers from General Motors also visited the TOC, as the county has offered to assist them in the development of connected vehicle technology to be used on and around the Tech Center campus.

Service Request Activity



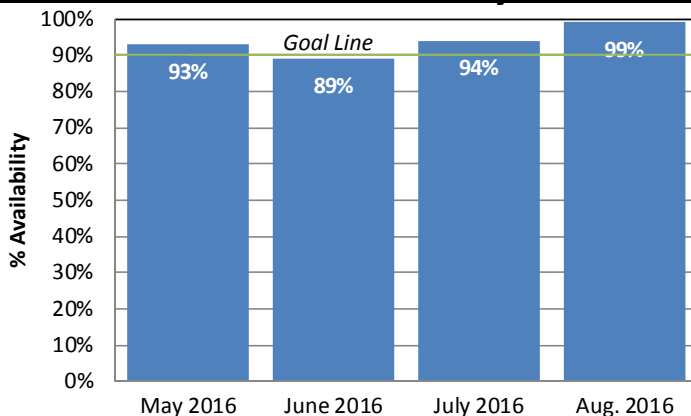
The total number of service requests that the TOC Engineers Closed in the month of August 2016.

Service Request Duration To Close



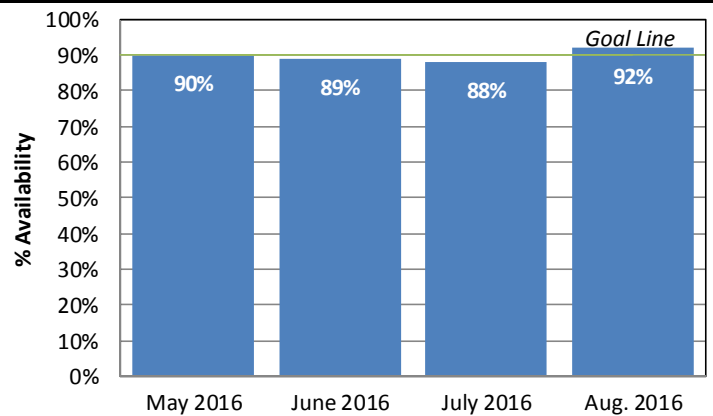
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.