

Macomb County Department of Roads Traffic Operations Center

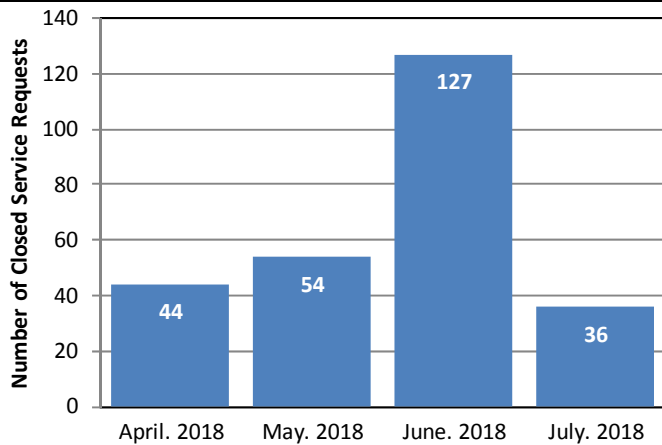


July 2018 Performance Measures Executive Summary

Traffic Operations Center Highlight

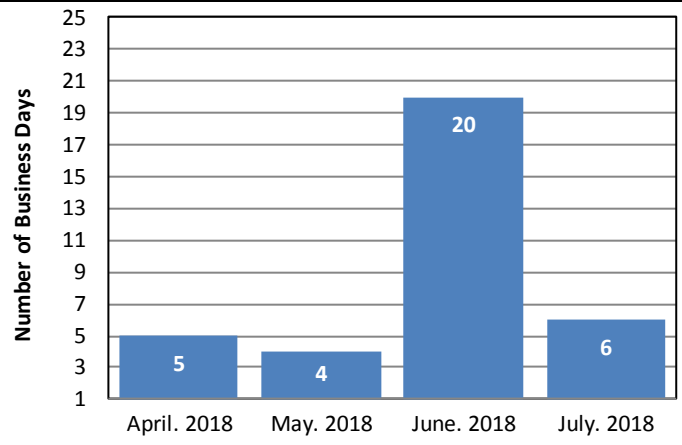
The Macomb County Department of Roads Traffic Operations Center strives to reduce delay along all county operated roadways. In the month of July, a Corridor of Significance Analysis (COSA), which is a means to improve traffic operations along a specific corridor, was performed along 23 Mile Road. The optimized traffic operations were able to reduce travel time throughout the corridor by approximately 4 minutes in the afternoon peak travel time.

Service Request Activity



The total number of service requests that the TOC Engineers Closed in the previous quarter.

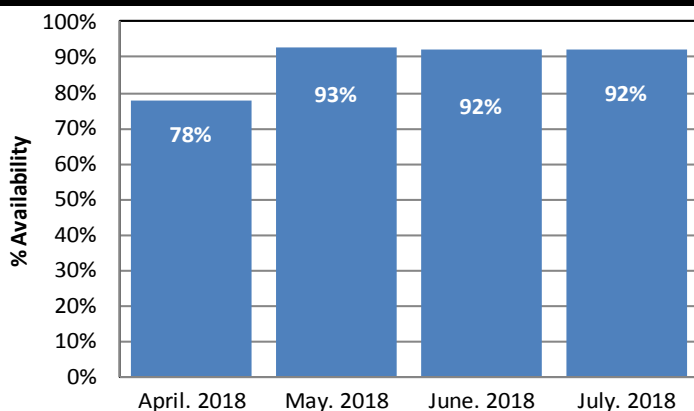
Service Request Duration To Close



■ Average Business Days to Close

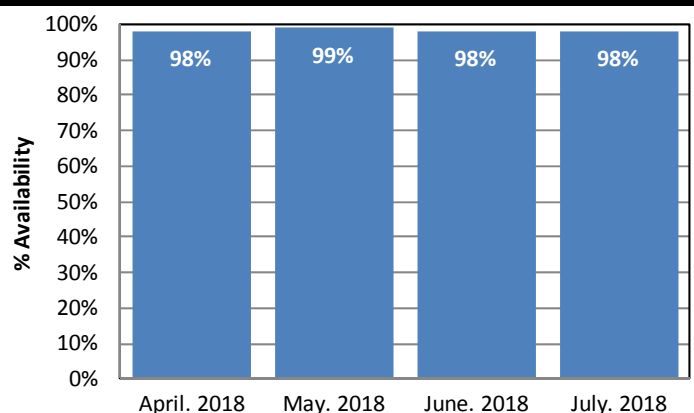
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.