

Macomb County Department of Roads Traffic Operations Center

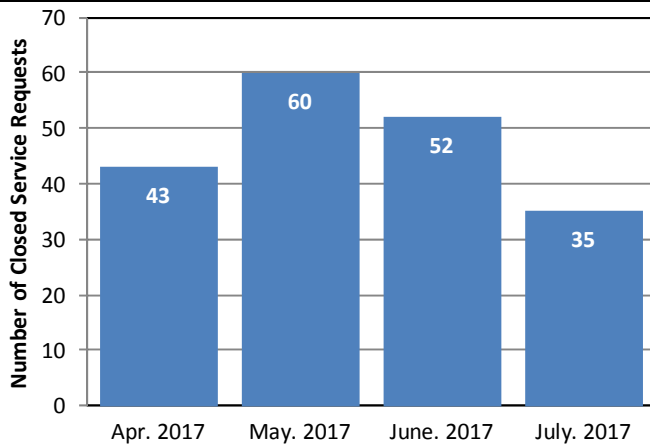


July 2017 Performance Measures Executive Summary

Traffic Operations Center Highlight

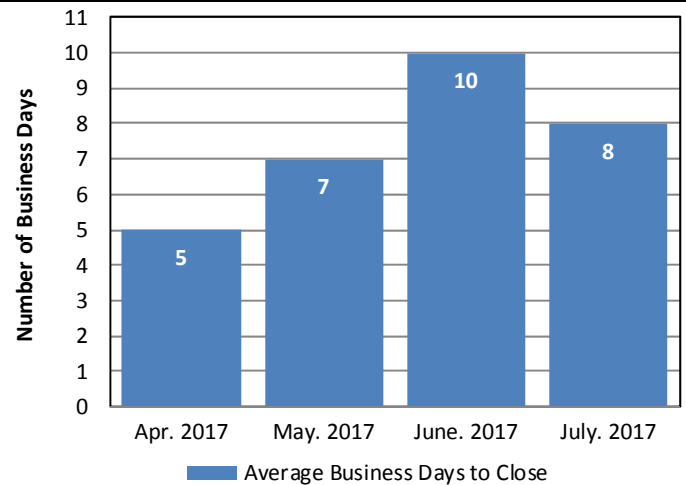
The month of July was busy for Macomb County Departments of Roads (MCDR) Traffic Operations Center (TOC). The TOC engineers along with the Electrical department have replaced most M-50/M-60 controllers (running D4) with 2070 model controllers, an initiative that was started in the month of May 2017.

Service Request Activity



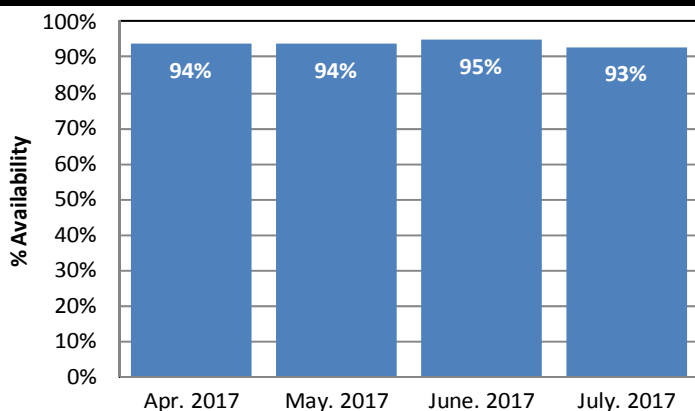
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Service Request Duration To Close



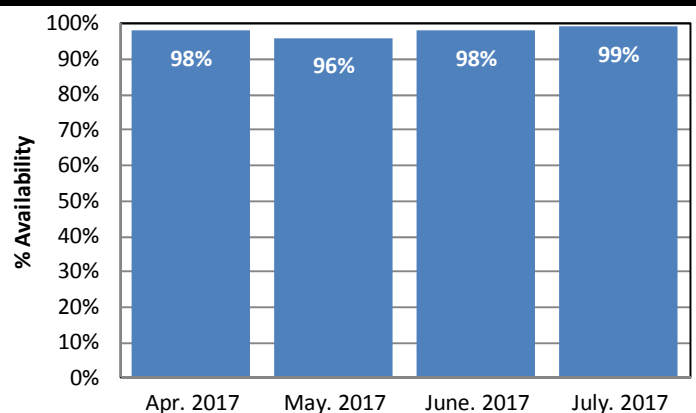
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.