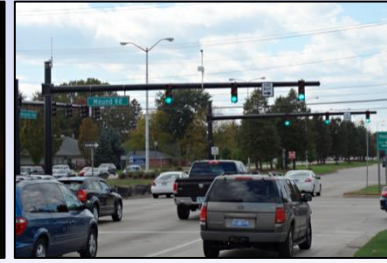


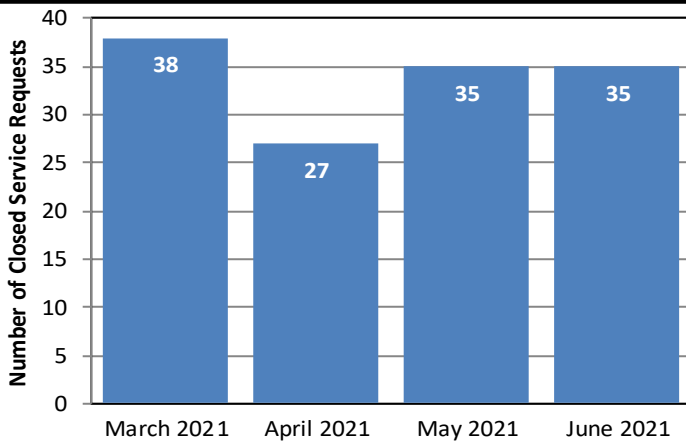
Macomb County Department of Roads Traffic Operations Center



June 2021 Performance Measures Executive Summary Traffic Operations Center Highlight

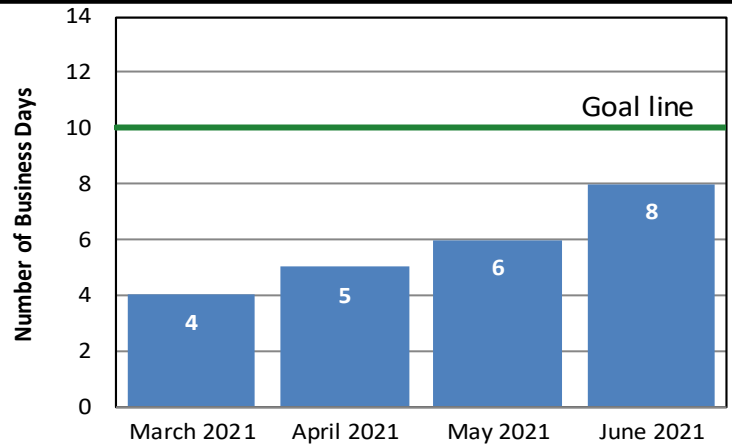
MCDR completed the implementation of its VLAN project, which separates data being communicated from the various intersections throughout the county into separate virtual networks. This change in networking improves data transmission rates, reduces communications interference, improves network management, improves device reliability and up-time, and increases data security.

Service Request Activity



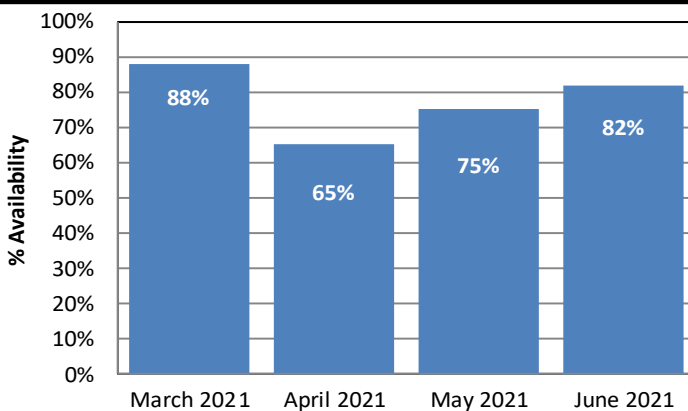
The total number of service requests that the TOC Engineers closed in the previous quarter.

Service Request Duration To Close



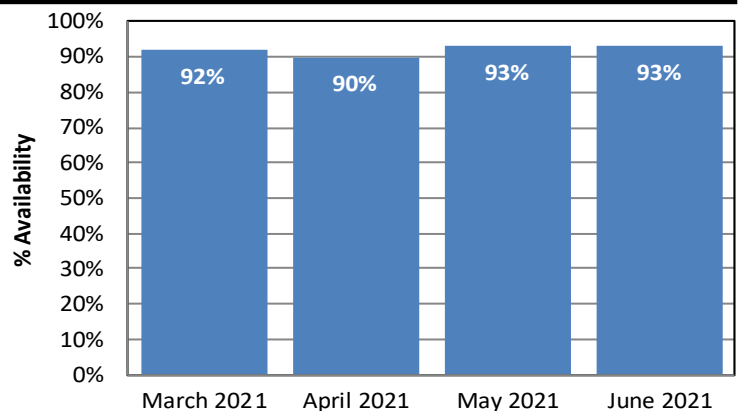
Average number of business days the TOC reviewed and closed an intersection-based service request, with a goal of 10 business days or less.

Camera Availability



Average daily percentage of traffic cameras which have over 66 percent of operational communications to the TOC in the month of June 2021.

Network Availability



Percentage of intersections which have over 66 percent of operational communications to the TOC in the month of June 2021.