

Macomb County Department of Roads Traffic Operations Center

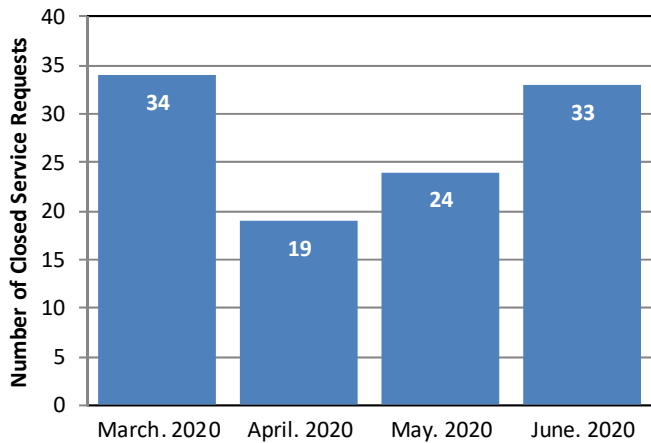


June 2020 Performance Measures Executive Summary

Traffic Operations Center Highlight

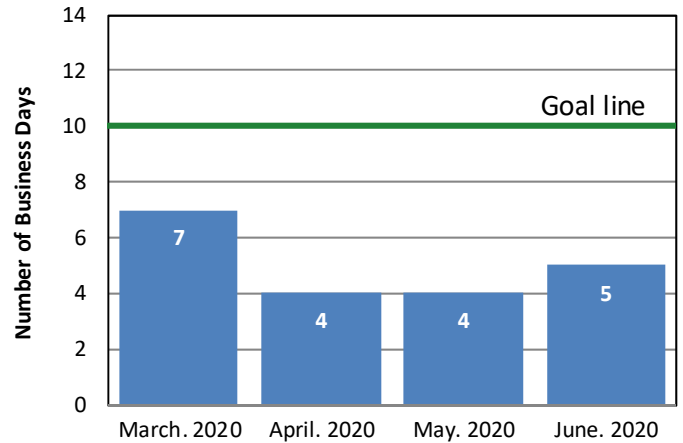
In the month of June, the MCDR TOC assisted Macomb County Sheriff Dispatch with CCTV coverage of planned protests. The first rally took place June 2nd on Van Dyke (M-53) in the city of Warren. A large protest with over 4,000 participants occurred June 6th when protesters marched on M-59 between Schoenherr and Garfield. On June 10th a rally was held in downtown Mount Clemens which concluded with a meet-and-greet with the Macomb County Sheriff. On June 11th a march where the route encompassed several roadways transpired in the city of Sterling Heights.

Service Request Activity



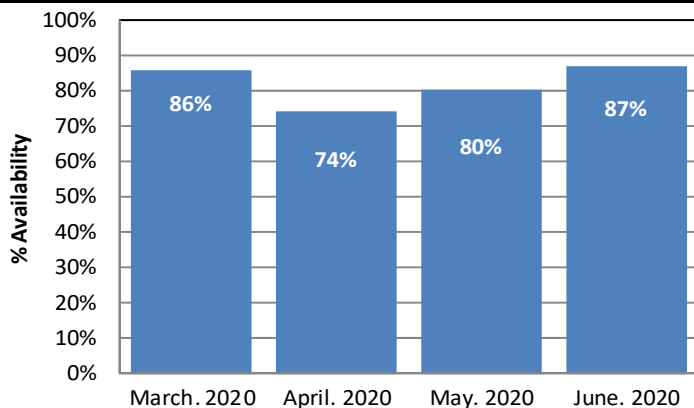
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Service Request Duration To Close



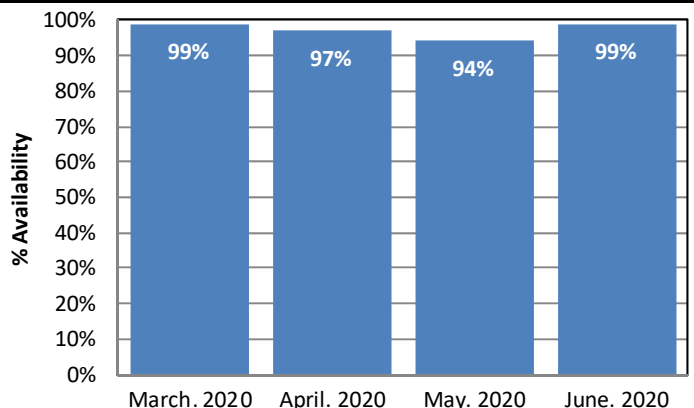
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Average daily percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.