

# Macomb County Department of Roads Traffic Operations Center

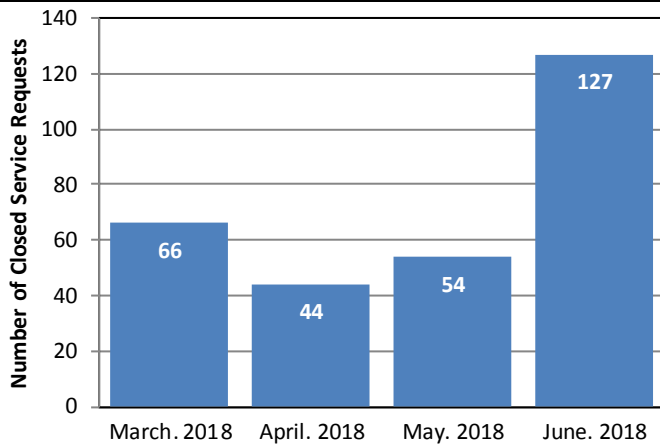


## June 2018 Performance Measures Executive Summary

### Traffic Operations Center Highlight

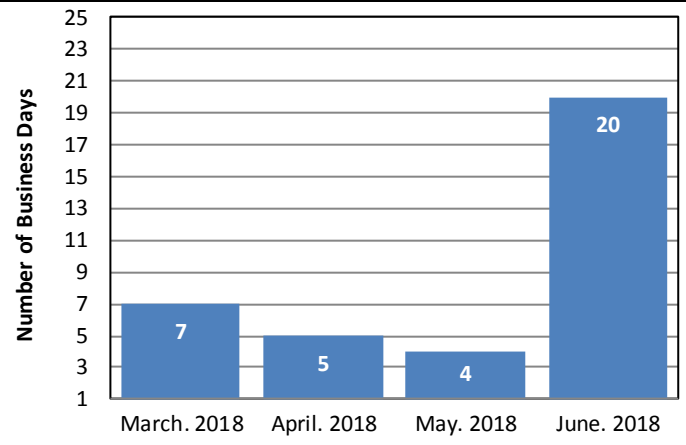
In the month of June, the Communications & Technology Center (COMTEC) participated in ITS America. Macomb County, in collaboration with MDOT and Smart bus, demonstrated Transit Priority using dedicated short range communications (DSRC) connected vehicle technology. The demonstration took place on Groesbeck Highway from Masonic Boulevard to Metropolitan Parkway. The MCDR TOC staff programmed the controllers, and worked closely with the MCDR Traffic staff and the consultants who programmed the Road Side Units.

#### Service Request Activity



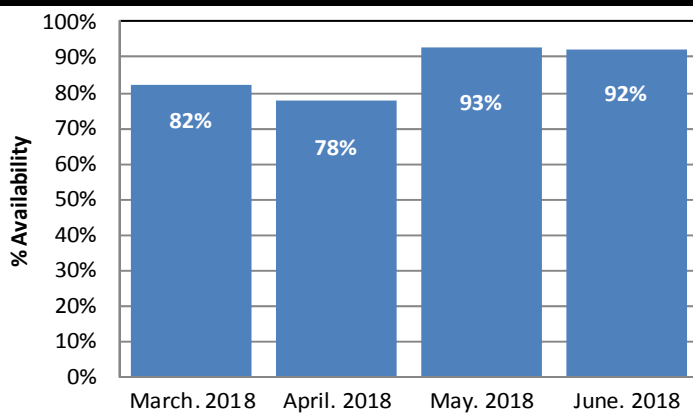
The total number of service requests that the TOC Engineers Closed in the previous quarter.

#### Service Request Duration To Close



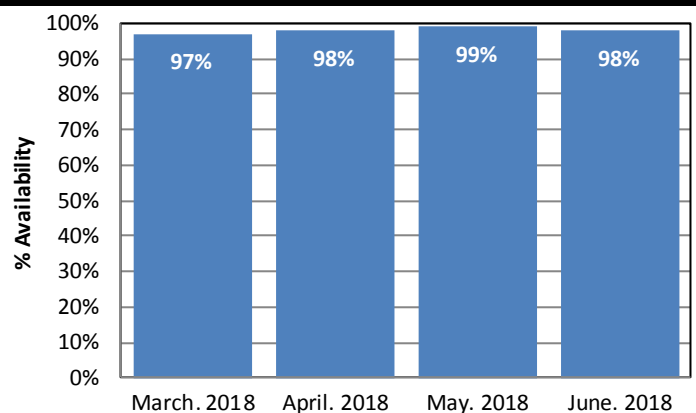
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

#### Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

#### Network Availability



Percentage of intersections which have operational communications to the TOC.