

Macomb County Department of Roads Traffic Operations Center

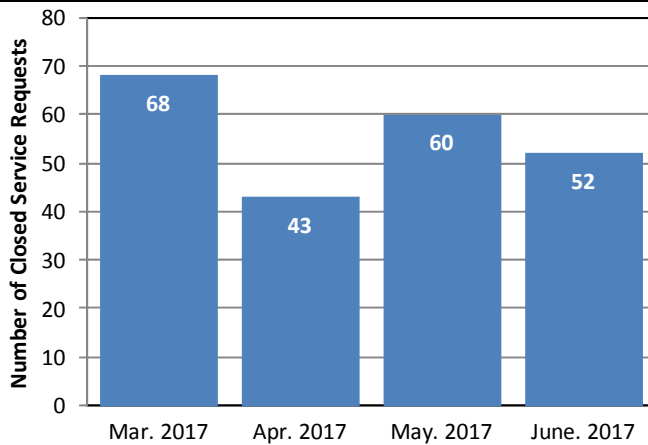


June 2017 Performance Measures Executive Summary

Traffic Operations Center Highlight

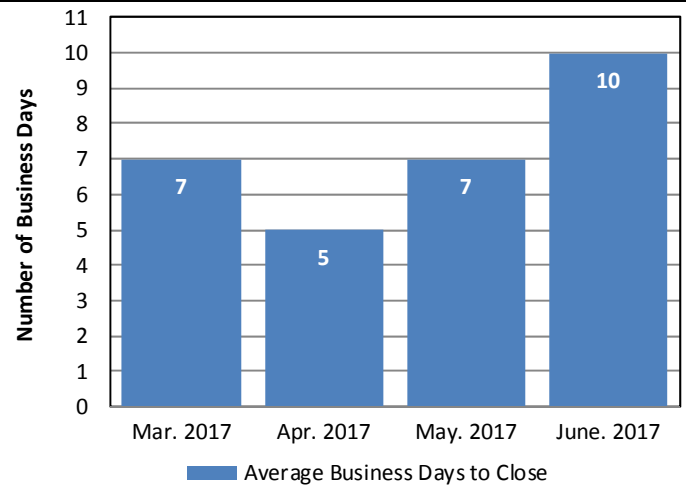
The month of June was both busy and successful for Macomb County Departments of Roads (MCDR) Traffic Operations Center (TOC). It was another under-the-limelight moment for MCDR and the Communication & Technology Center (COMTEC) as the Connected Vehicles project, collaboration with the General Motors (GM), is published in The Detroit News and Traffic Technology Today.com.

Service Request Activity



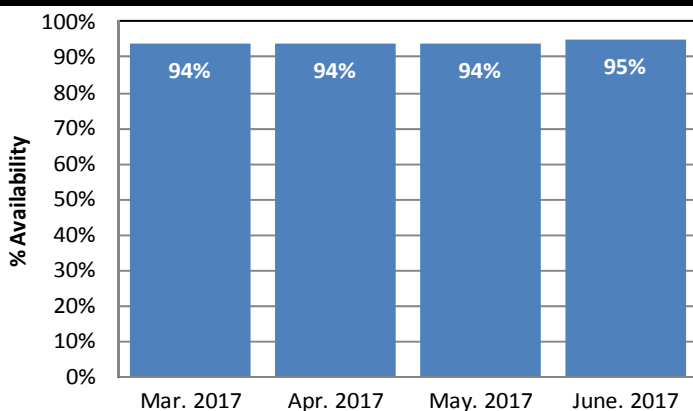
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Service Request Duration To Close



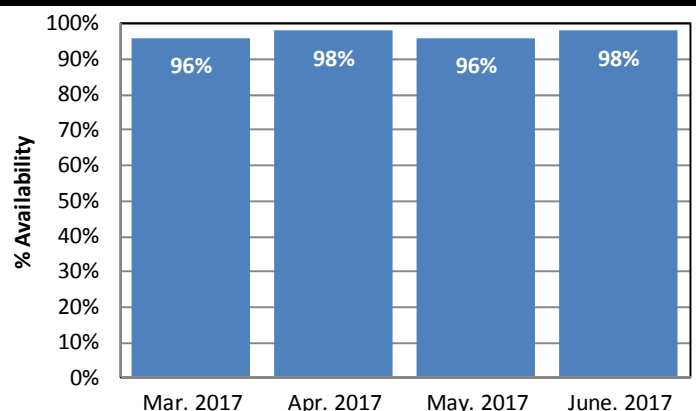
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.