

Macomb County Department of Roads Traffic Operations Center

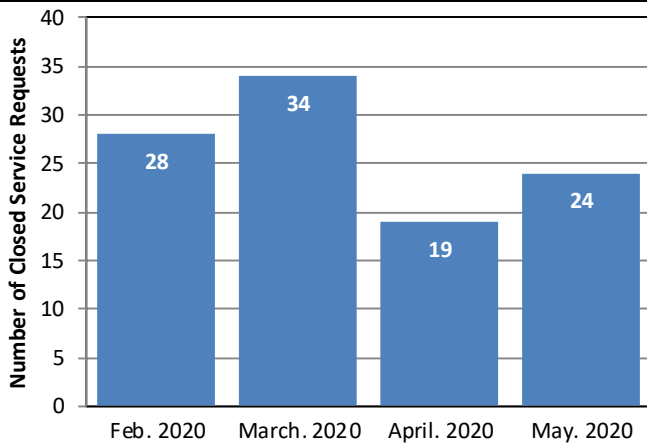


May 2020 Performance Measures Executive Summary

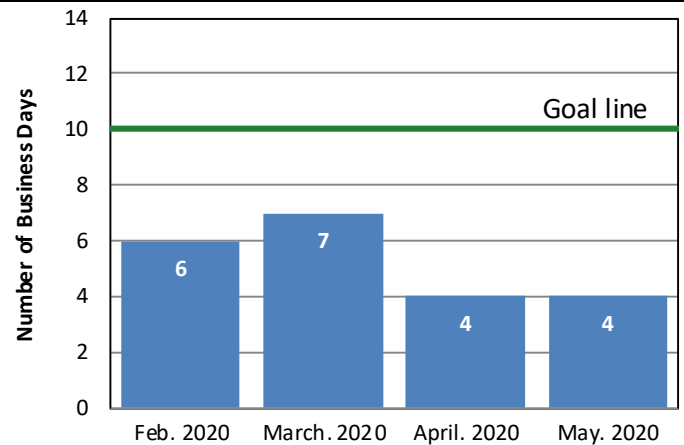
Traffic Operations Center Highlight

In the month of May, the TOC continued to review Macomb County traffic trends resulting from the impact of the COVID-19 pandemic. Traffic signal timings were adjusted to account for the changes in traffic patterns. TOC staff will continue to monitor trends and implement system improvements as traffic returns toward normal levels.

Service Request Activity



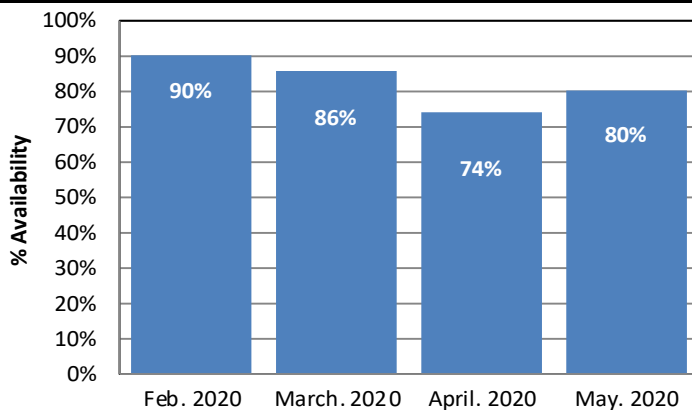
Service Request Duration To Close



The total number of service requests that the TOC Engineers Closed in the previous quarter.

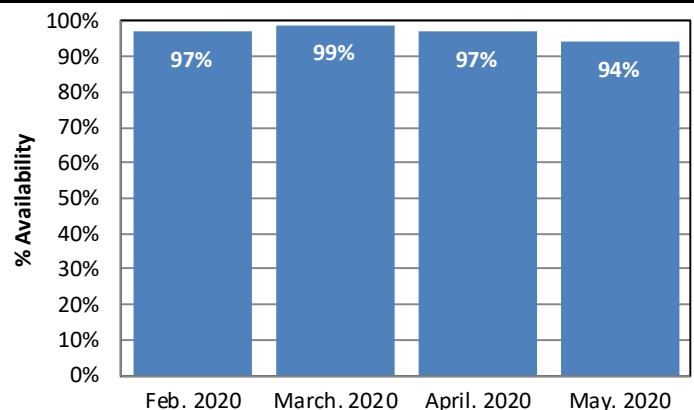
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Average daily percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.