

Macomb County Department of Roads Traffic Operations Center

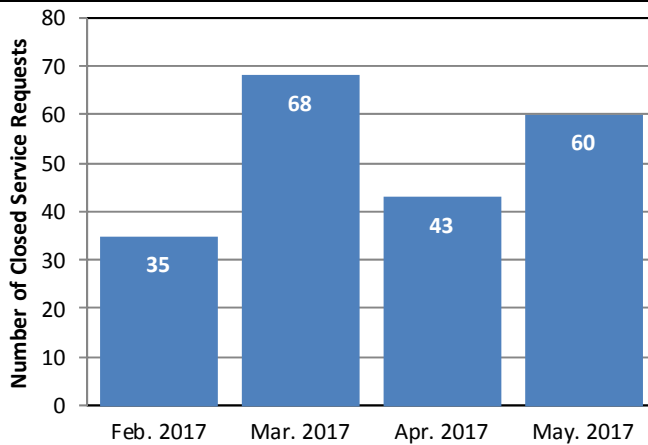


May 2017 Performance Measures Executive Summary

Traffic Operations Center Highlight

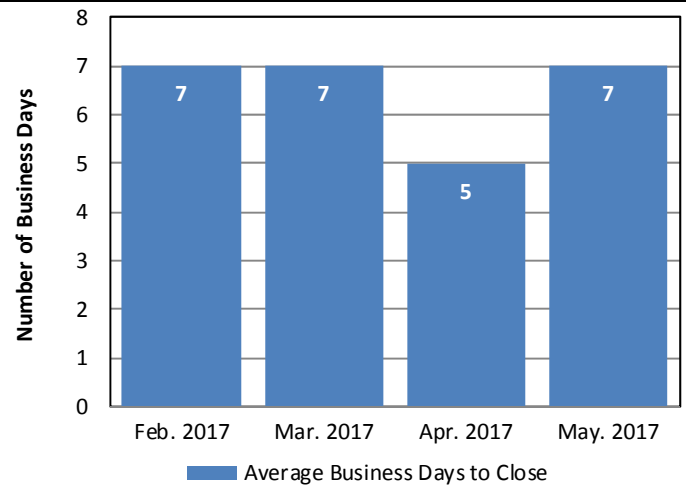
The month of May started off with a proud moment for Macomb County Departments of Roads (MCDR) Traffic Operations Center (TOC) as the engineers' work at City of Utica was recognized, and reported positively by press. TOC engineers have also been continuously monitoring and facilitating the traffic detoured into alternate routes due to Hayes road/cross-over/lane closures along M-59 (Hall).

Service Request Activity



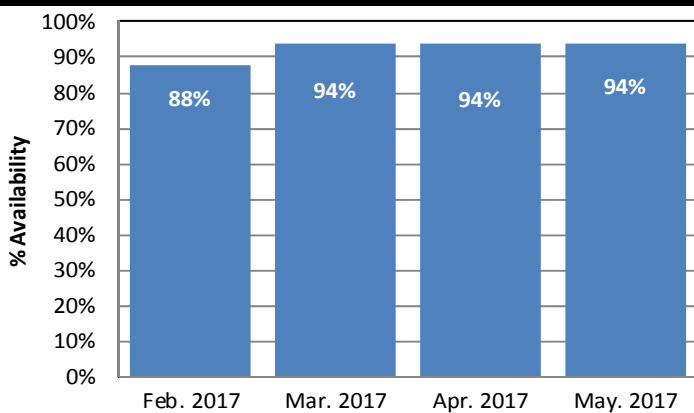
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Service Request Duration To Close



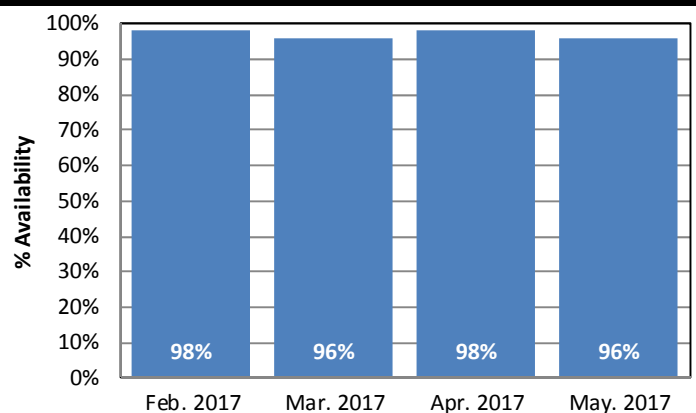
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.