

Macomb County Department of Roads Traffic Operations Center

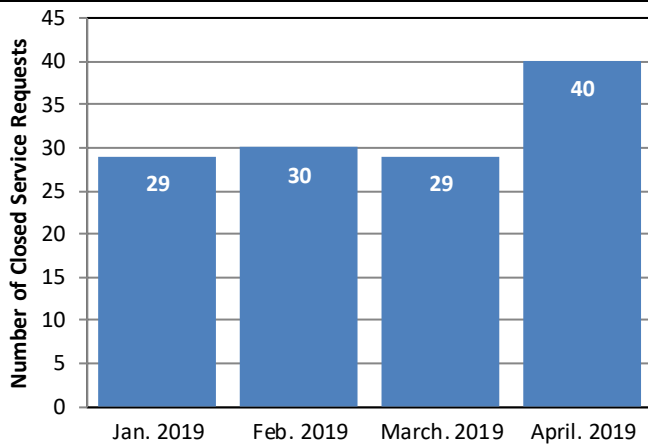


April 2019 Performance Measures Executive Summary

Traffic Operations Center Highlight

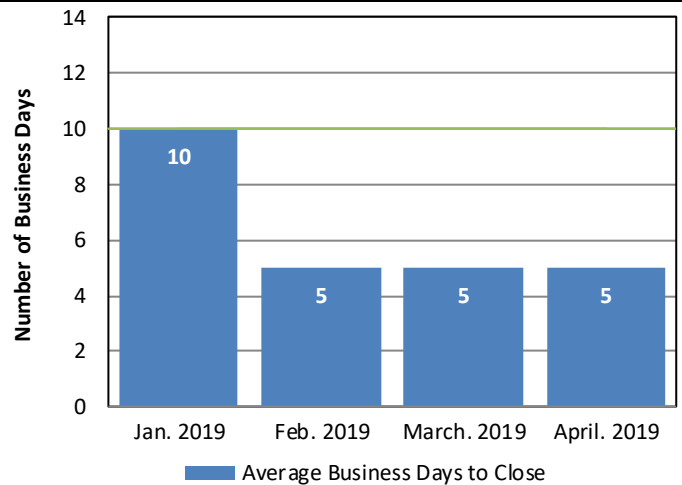
On April 27th, 2019, Macomb County Department of Roads Traffic Operations Center assisted in The Let's Move Festival of Races throughout the Macomb County jurisdictions of Mount Clemens. The TOC was staffed by TOC operators that monitored vehicular and pedestrian traffic, and coordination with the Sheriff Department staff in real time during the event. The event was well executed and saw little impact to the surrounding area. .

Service Request Activity



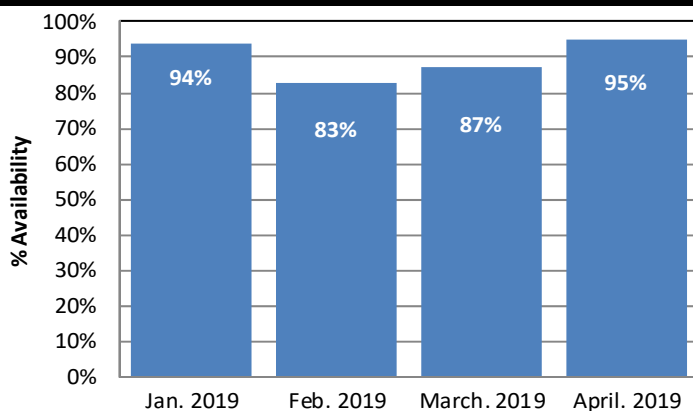
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Service Request Duration To Close



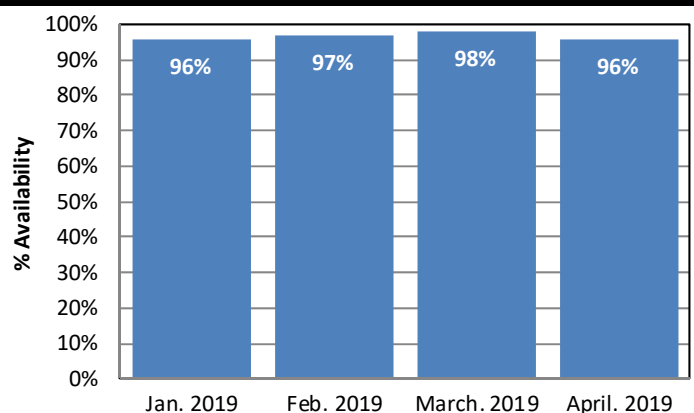
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Average daily percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.