

# Macomb County Department of Roads Traffic Operations Center

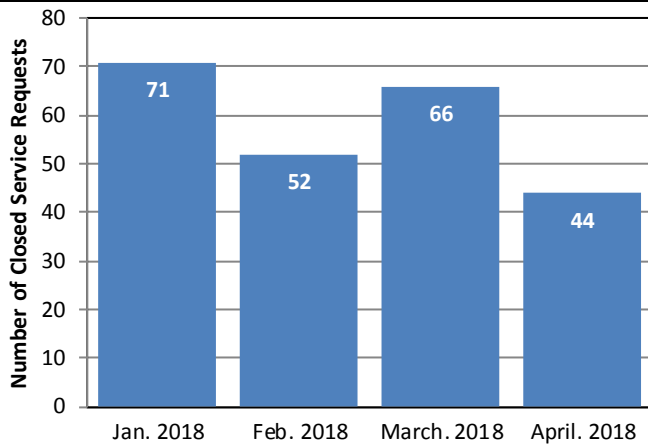


## April 2018 Performance Measures Executive Summary

### Traffic Operations Center Highlight

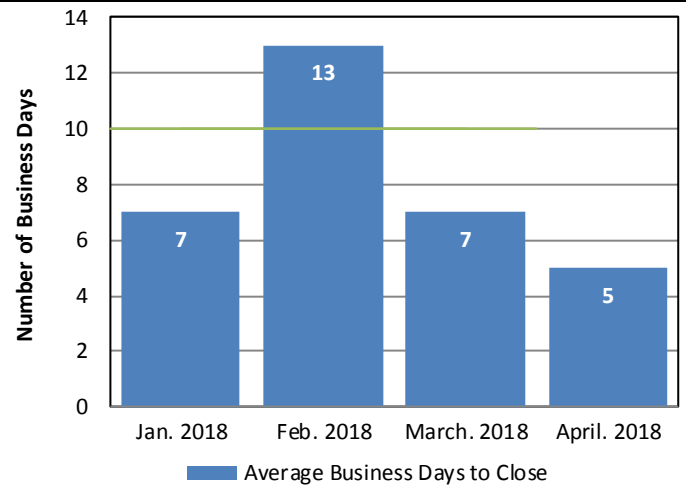
In the month of April Macomb County Department of Roads Traffic Operations Center in cooperation with Michigan Department of Transportation has been observing and managing traffic operations for rerouted/displaced vehicle volumes as a result of multiple construction projects. The Let's Move Festival of Races through downtown Mount Clemens was staffed by TOC operators; the event was well executed and saw little impact to the surrounding area.

#### Service Request Activity



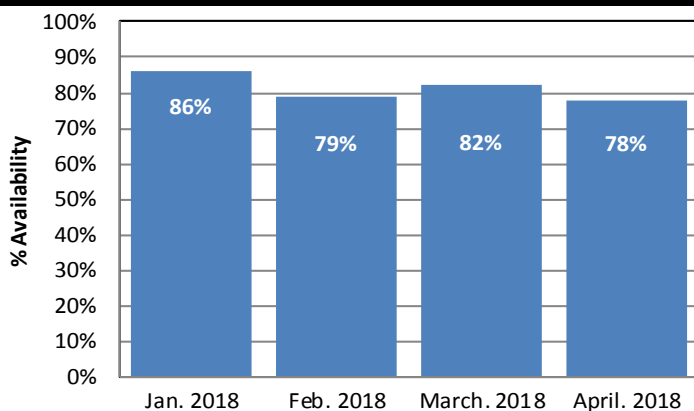
The total number of service requests that the TOC Engineers Closed in the previous quarter.

#### Service Request Duration To Close



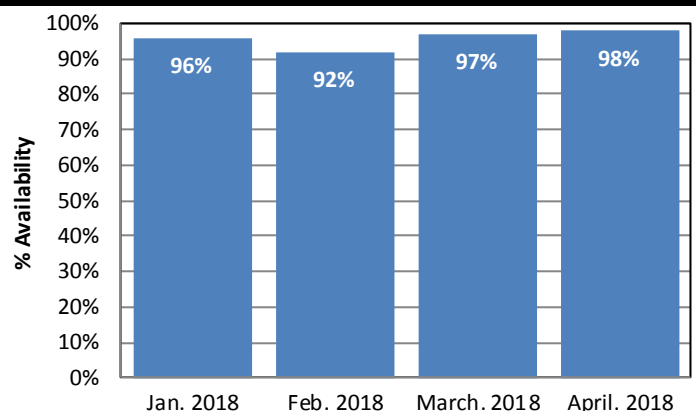
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

#### Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

#### Network Availability



Percentage of intersections which have operational communications to the TOC.