

Macomb County Department of Roads Traffic Operations Center

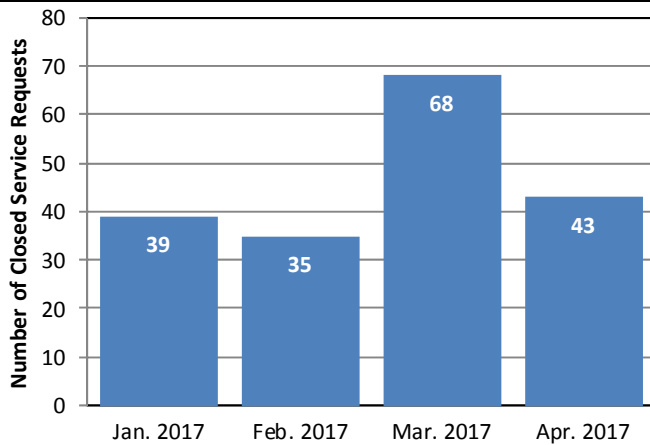


April 2017 Performance Measures Executive Summary

Traffic Operations Center Highlight

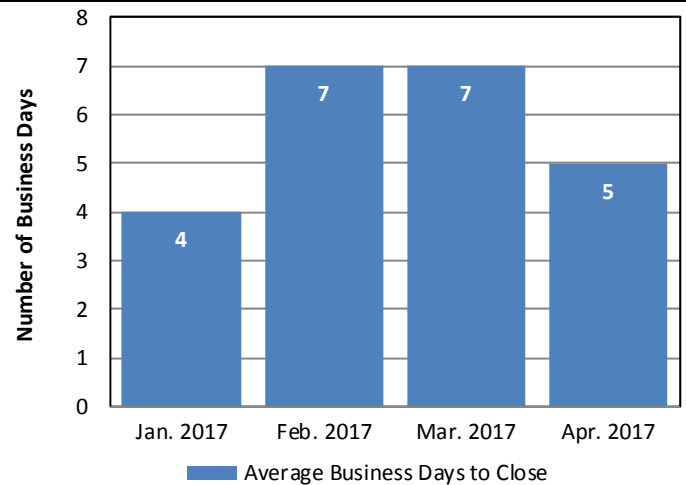
In the month of April Macomb County Department of Roads Traffic Operations Center in cooperation with Michigan Department of Transportation has completed implementation of Phase 1 construction timings for the M-59 reconstruction project. The IT/ITS team with Integral Blue have been working tirelessly to reestablish communication along the M-59 corridor. The TOC engineering staff have been observing and managing traffic operations for rerouted/displaced vehicle volumes as a result of the M-59 reconstruction.

Service Request Activity



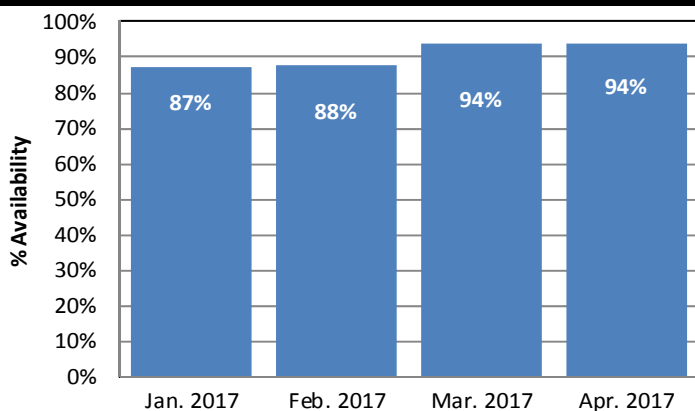
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Service Request Duration To Close



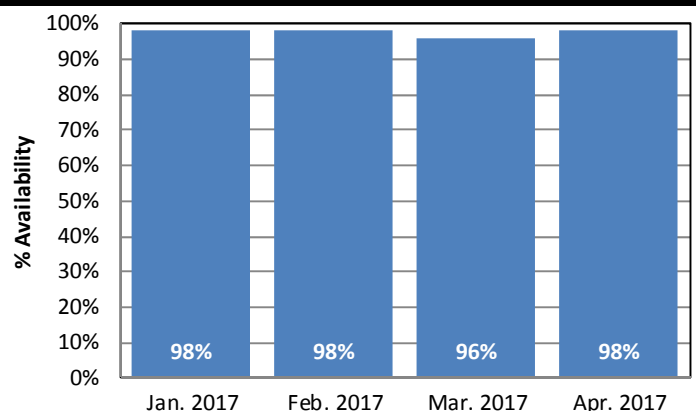
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.