

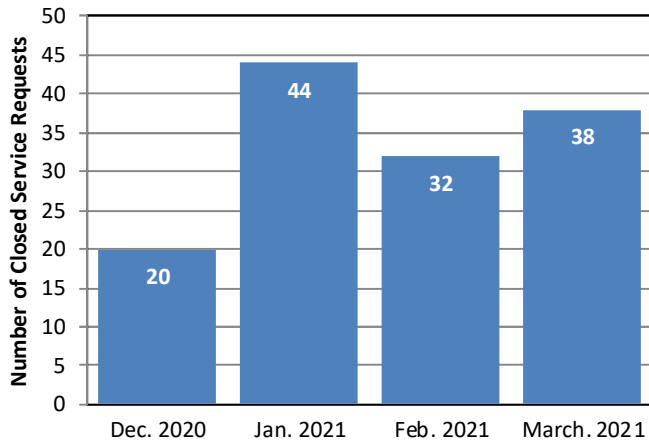
Macomb County Department of Roads Traffic Operations Center



March 2021 Performance Measures Executive Summary Traffic Operations Center Highlight

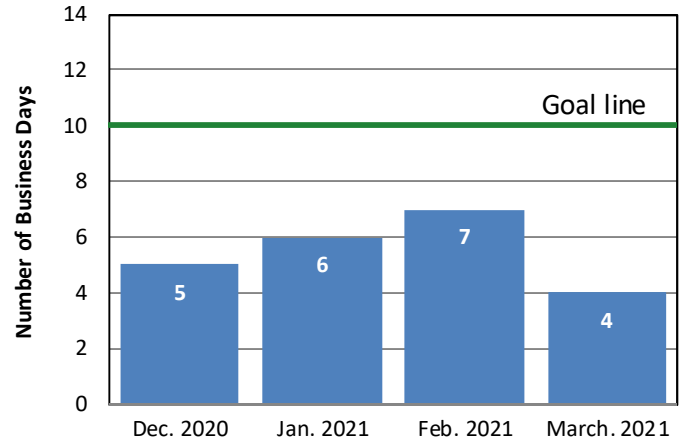
During the month of March, construction and network maintenance took precedence. Construction continued to expand within the county, with the work zone along Gratiot (M-3), between 11 Mile Road and 14 Mile Road, requiring the development of construction-based signal timings. Maintenance activities focused on the repair of infrastructure knocked-down in crashes, network communications overhauls, and preventative maintenance to the intelligent transportation systems infrastructure.

Service Request Activity



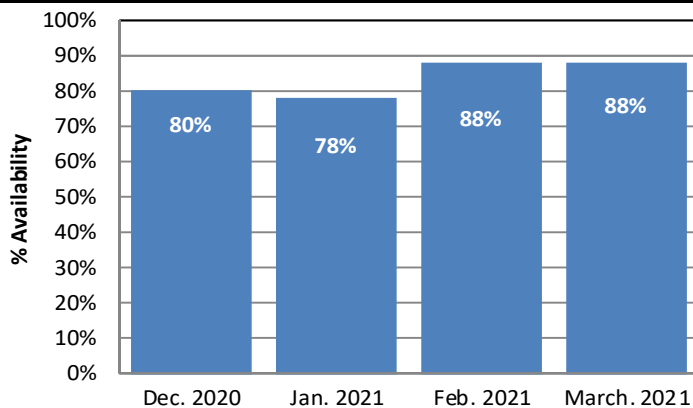
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Service Request Duration To Close



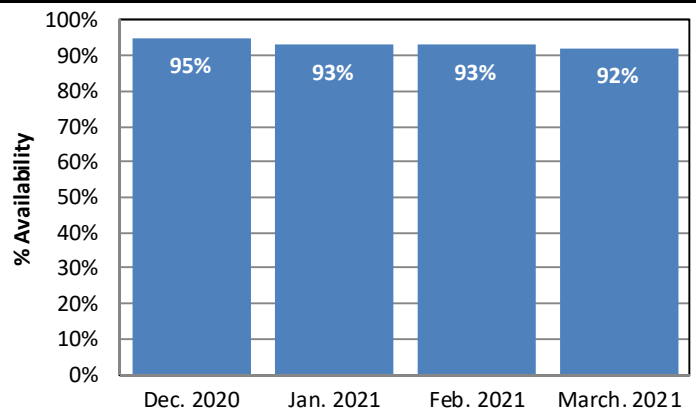
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Average daily percentage of traffic cameras which have over 66 percent of operational communications to the TOC in the month of March 2021.

Network Availability



Percentage of intersections which have over 66 percent of operational communications to the TOC in the month of March 2021.