

Macomb County Department of Roads Traffic Operations Center

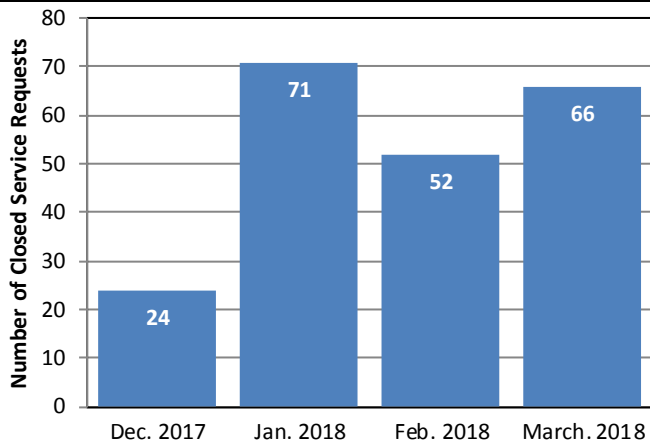


March 2018 Performance Measures Executive Summary

Traffic Operations Center Highlight

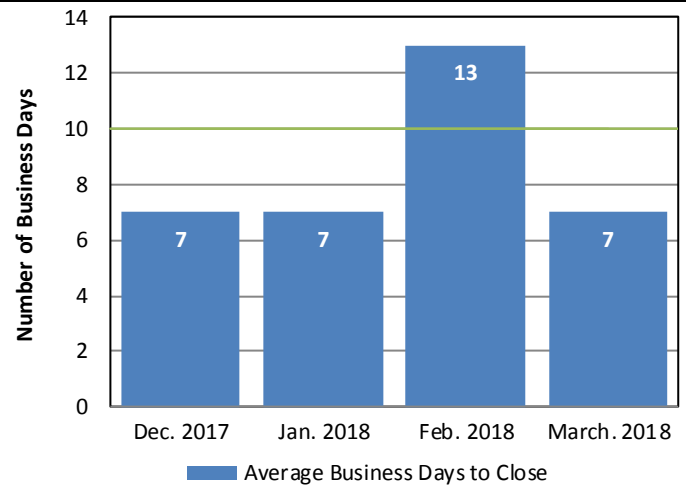
In the month of March, the Macomb County Department of Roads Traffic Operations Center together with Michigan Department of Transportation has successfully kicked-off the second phase of the M-59 reconstruction project. MCDR TOC engineers have been working closely with MDOT, contractors and various internal departments on this effort. The TOC continues to provide data and metrics to MovingMacomb.org, a website with information about current travel times and closures increasing public awareness during the first phase of this major project.

Service Request Activity



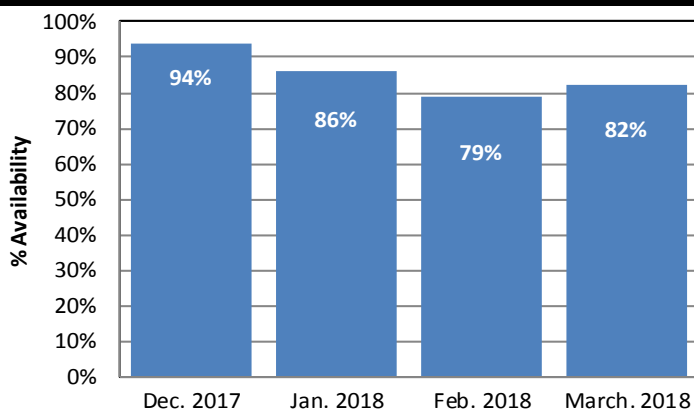
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Service Request Duration To Close



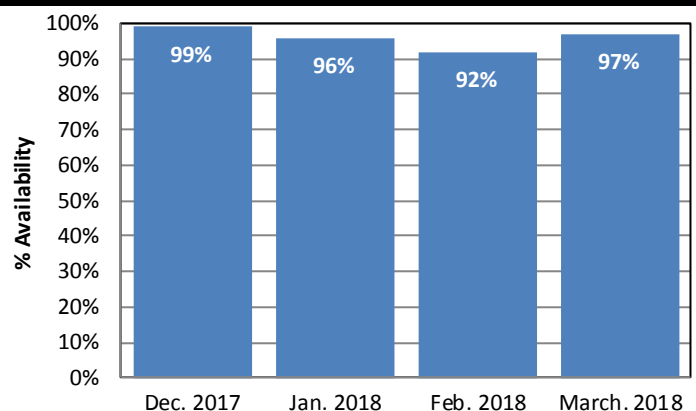
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.