

Macomb County Department of Roads Traffic Operations Center

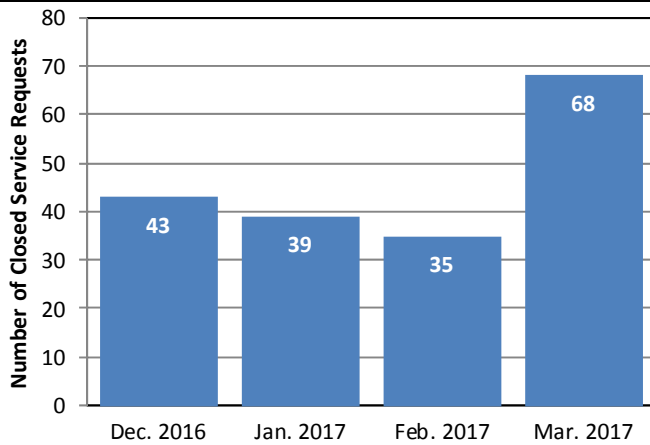


March 2017 Performance Measures Executive Summary

Traffic Operations Center Highlight

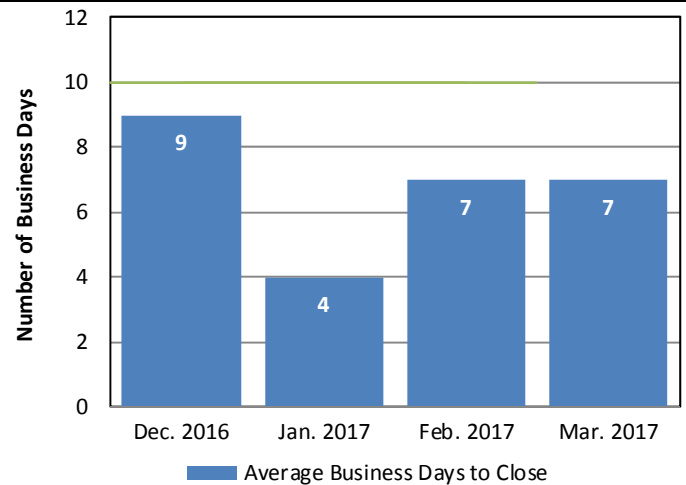
In March, the Macomb County Department of Roads Traffic Operations Center together with Michigan Department of Transportation has successfully kicked-off the M-59 reconstruction project. MCDR TOC engineers have been on their toes liaising with MDOT, contractors and various internal departments for this efficient implementation. The engineers worked with MDOT in regard to patching potholes during peak hours along primary directions and suggested to perform it along the less traveled direction.

Service Request Activity



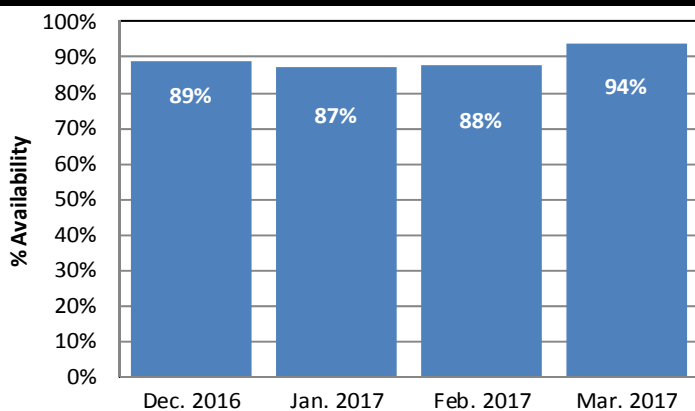
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Service Request Duration To Close



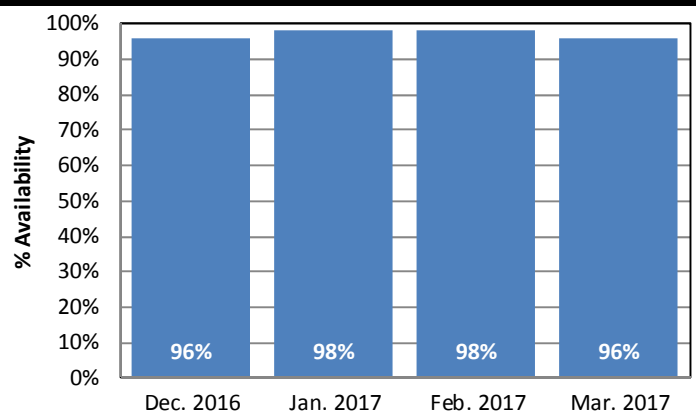
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.