

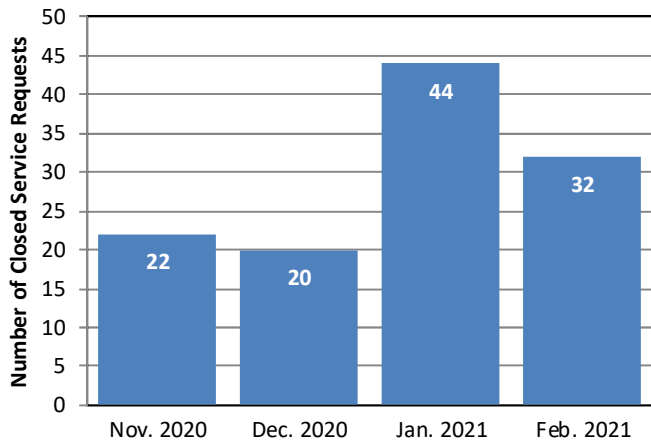
Macomb County Department of Roads Traffic Operations Center



February 2021 Performance Measures Executive Summary Traffic Operations Center Highlight

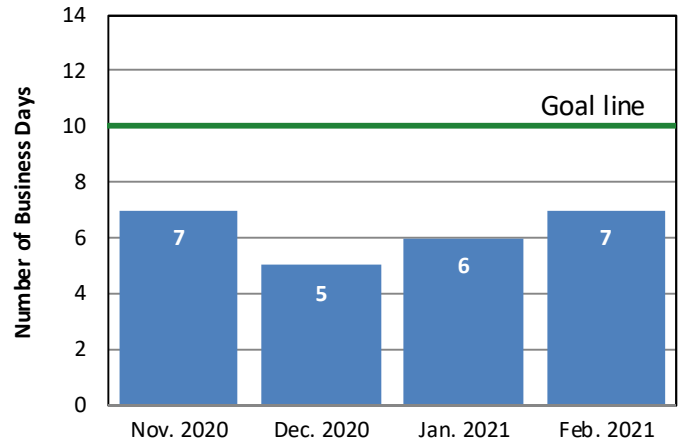
TOC's collaboration has been the highlight of February 2021. In light of the exciting projects in-progress within the County, the TOC engineering, technician, and ITS maintenance teams' collaborative work has been instrumental. The projects range from pilots (Snowplow's preemption and priority) and new initiatives (VLAN, McCain BSP upgrade, D4 testing) to road construction (M-3 reconstruction, 23 Mile road-widening) and intersection upgrades (23 Mile at Corporate Dr., M-3 at 15 Mile, 2019 RSU, and MDOT 156 D4 conversion). The TOC teams have been working with various MCDR departments (Traffic, Roads, electrical, and electrical technicians), vendors/suppliers (Danlaw, Mixon Hill, Gridsmart, Carrier and Gable, and D4), contractors (Integral Blue and Rauhorn), and MDOT.

Service Request Activity



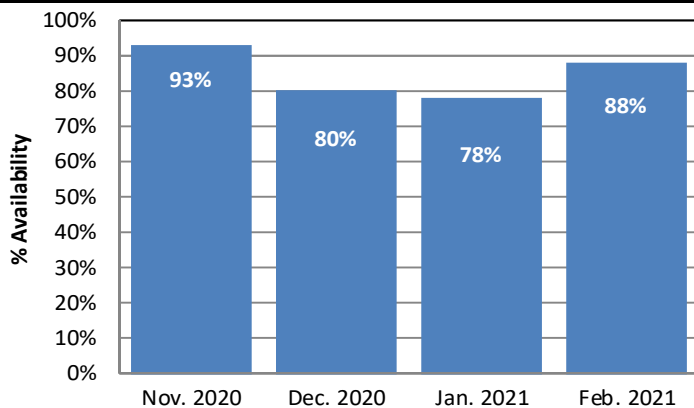
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Service Request Duration To Close



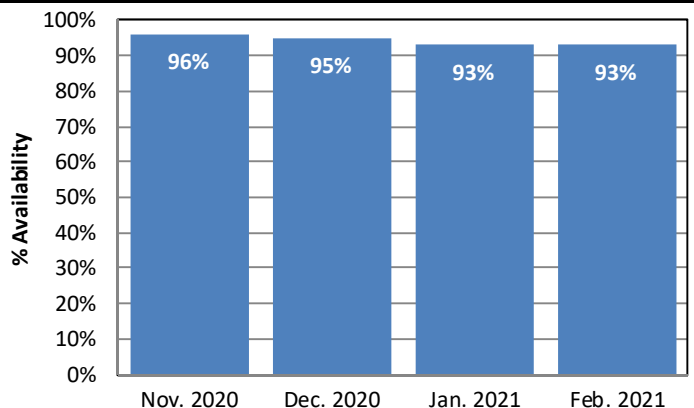
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Average daily percentage of traffic cameras which have over 66 percent of operational communications to the TOC in the month of February 2021.

Network Availability



Percentage of intersections which have over 66 percent of operational communications to the TOC in the month of February 2021.