

Macomb County Department of Roads Traffic Operations Center

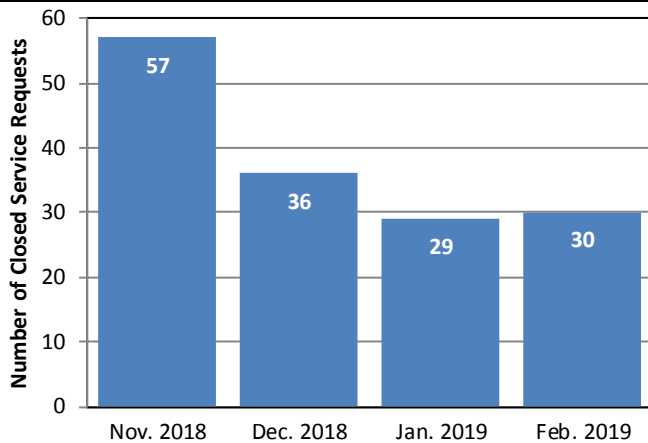


February 2019 Performance Measures Executive Summary

Traffic Operations Center Highlight

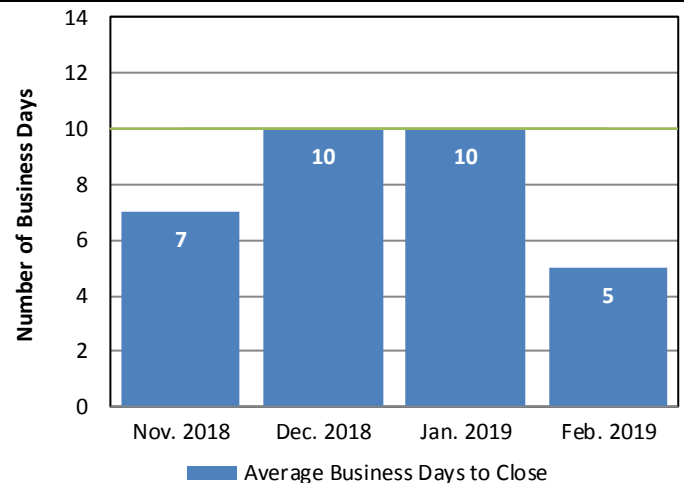
On February 6th 2019, the weather forecast called for freezing rain and sleet from 12a to midday. The media reported the early morning commute would be especially impacted. The Traffic Operations Center made special accommodations by staffing after hours to host County Executive Mark Hackel and local news stations to use the video wall and report road conditions to the public.

Service Request Activity



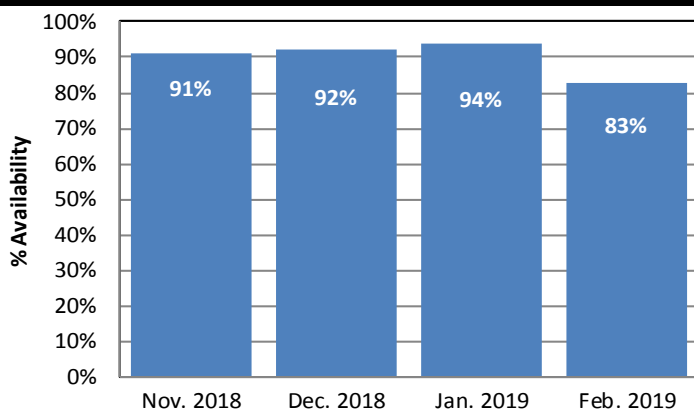
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Service Request Duration To Close



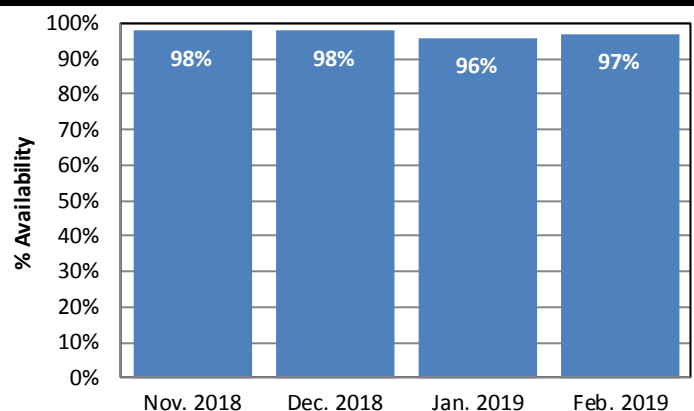
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.