

Macomb County Department of Roads Traffic Operations Center

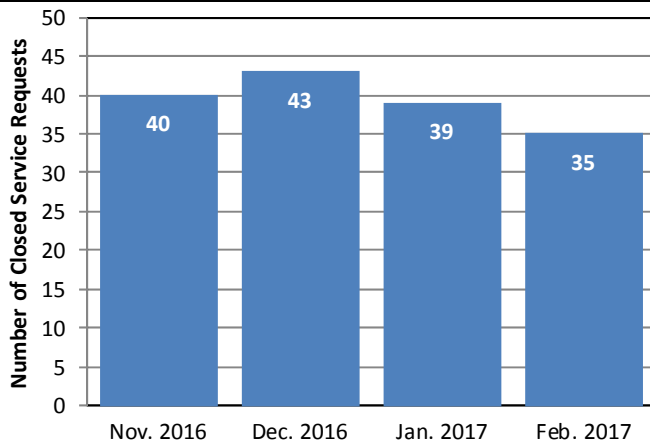


February 2017 Performance Measures Executive Summary

Traffic Operations Center Highlight

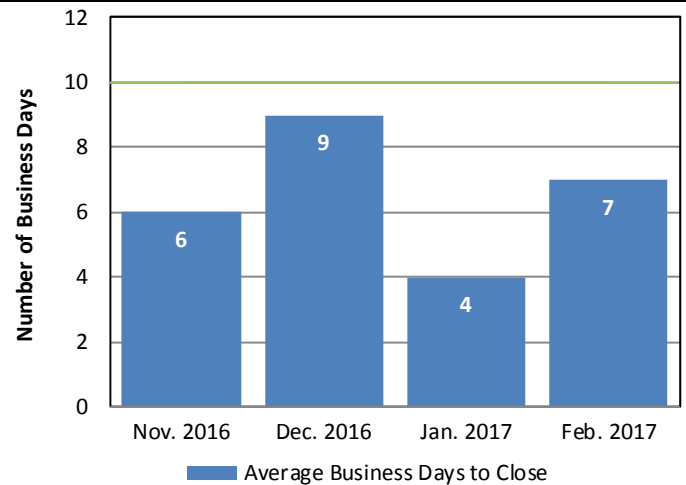
In February, the Macomb County Department of Roads Traffic Operations Center continued preparations for the upcoming M-59 reconstruction project with the Michigan Department of Transportation. MCDR TOC engineers attended several MDOT meetings and established important connections with MDOT personnel. These efforts have aided the MCDR TOC engineers in maintaining serviceable traffic operations for the motoring public throughout the construction project.

Service Request Activity



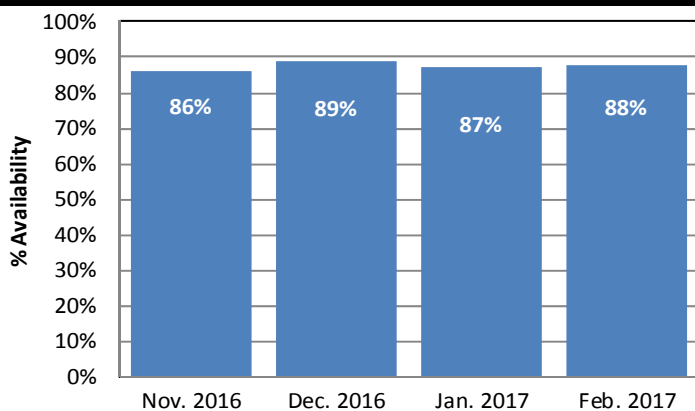
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Service Request Duration To Close



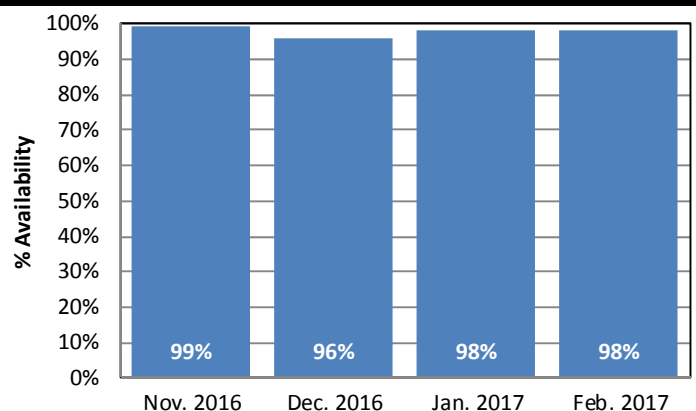
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.