

Macomb County Department of Roads Traffic Operations Center

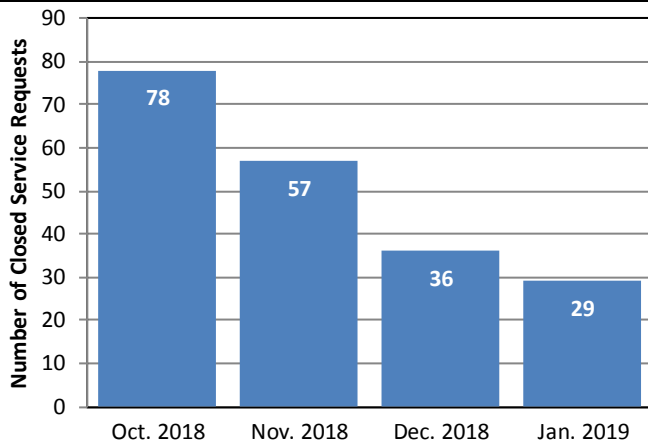


January 2019 Performance Measures Executive Summary

Traffic Operations Center Highlight

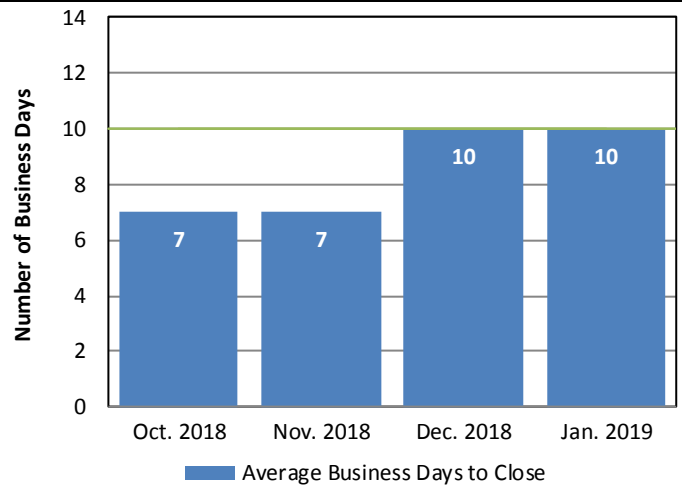
The Macomb County Department of Roads Traffic Operations Center strives to reduce delay along all county operated roadways. In the month of January, a Corridor of Significance Analysis (COSA) was performed along Van Dyke from 19 Mile to 27 Mile. The COSA is a process to improve traffic operations along a specific corridor. After the COSA, adjustments were made to improve peak traffic times resulting in decreased travel times while increasing traffic safety.

Service Request Activity



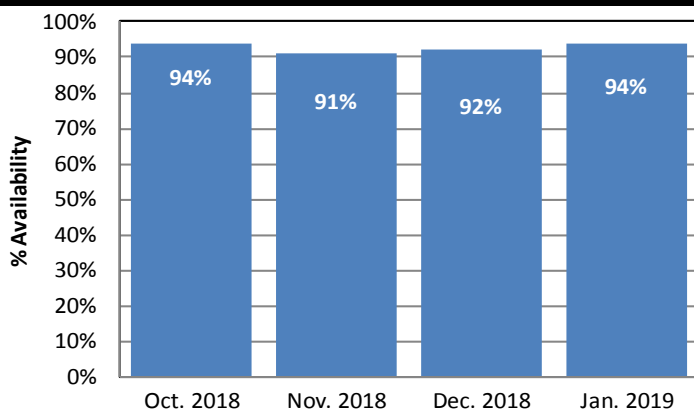
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Service Request Duration To Close



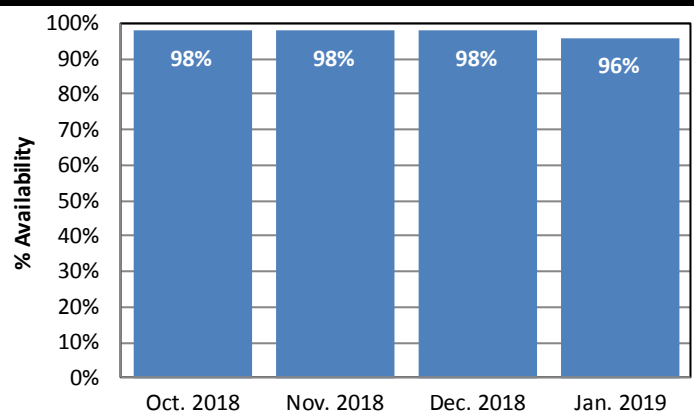
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.