

Macomb County Department of Roads Traffic Operations Center

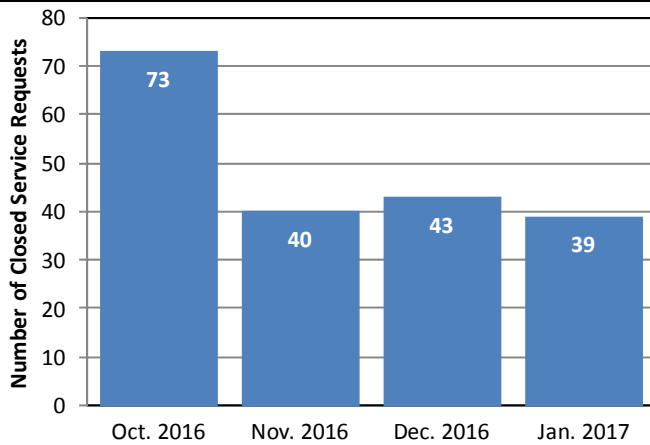


January 2017 Performance Measures Executive Summary

Traffic Operations Center Highlight

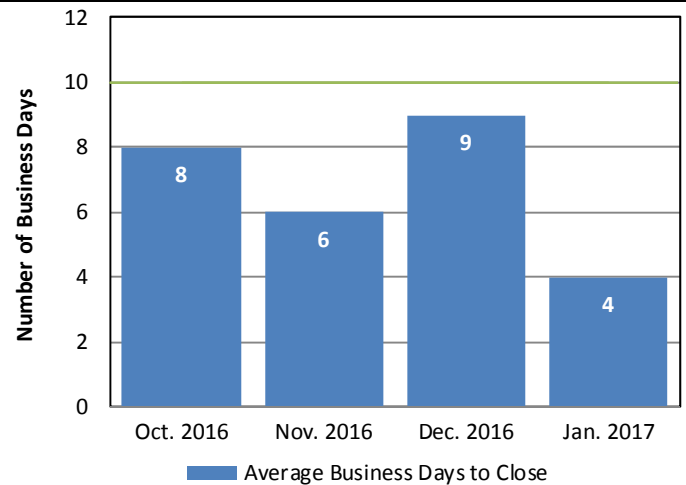
The month of January moved quickly for the Macomb County Department of Roads Traffic Operations Center. Planning for the upcoming M-59 reconstruction project with the Michigan Department of Transportation was a big topic throughout the month, as engineers began diving into the details of the Acyclica units that have been installed as part of a goal to collect travel time data along M-59 and the surrounding detours that will impact county roads. The construction project is slated to begin in early spring.

Service Request Activity



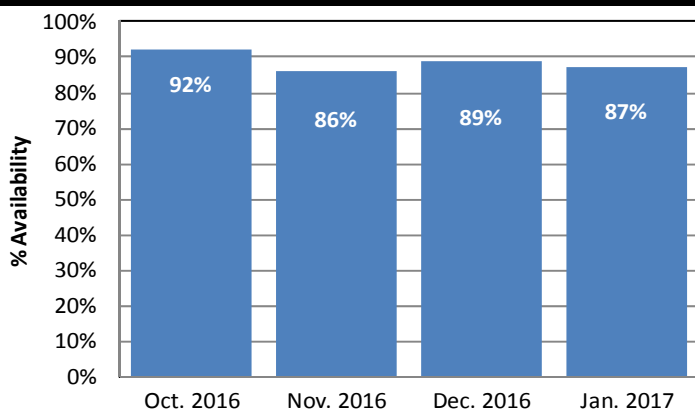
The total number of service requests that the TOC Engineers Closed in the previous quarter.

Service Request Duration To Close



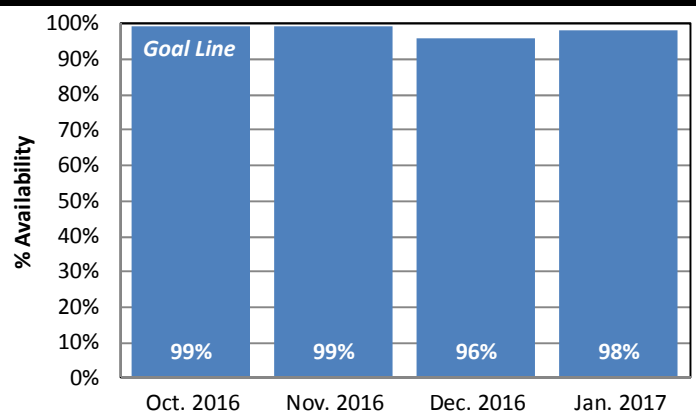
Average number of business days the TOC staff reviewed and closed an intersection-based service request. TOC goal is to close service request within 10 business days.

Camera Availability



Percentage of traffic cameras which have operational communications to the TOC.

Network Availability



Percentage of intersections which have operational communications to the TOC.